



ANNUAL REPORT

Fiscal Year 2020

Message from the Vice Provost

As I reflect on the past year, it is through the lens of our COVID pandemic experience that began in March 2020. It has been a time like no other. Statistics cannot begin to tell the story of librarians and staff who worked from home while the campus was mostly closed, and the Libraries were closed to patrons for at least four months. I invite you to view this report of the Libraries' accomplishments through that same lens.

Librarians and staff alike adjusted to working from home, learned new software, and conducted their interactions with staff online. Meetings were held using Zoom or Teams, and new aspects of planning came to the forefront. Gate count plummeted to zero, but online instruction and online reference numbers rose. New LibGuides were created and curb-side delivery methods were announced to users.

On the positive side, construction of the depository addition began in March, and is on-schedule for completion. A space master planning document, completed in collaboration with consulting firm Shepley Bulfinch, became the foundation for a feasibility and project planning study still underway.

I commend the staff for their creativity and extra efforts during this challenging time. I want to express my appreciation to our users for their cooperation with us as we made huge changes to public spaces, hours of operation, and enacted the safety measures that have been imposed campus wide.

We remain committed to helping our many constituencies succeed in pursuing their academic and research goals. Thank you for sharing in the journey!



Deborah Ward

*Interim Vice Provost for Libraries and University Librarian
Director, Health Sciences Library*



University Libraries

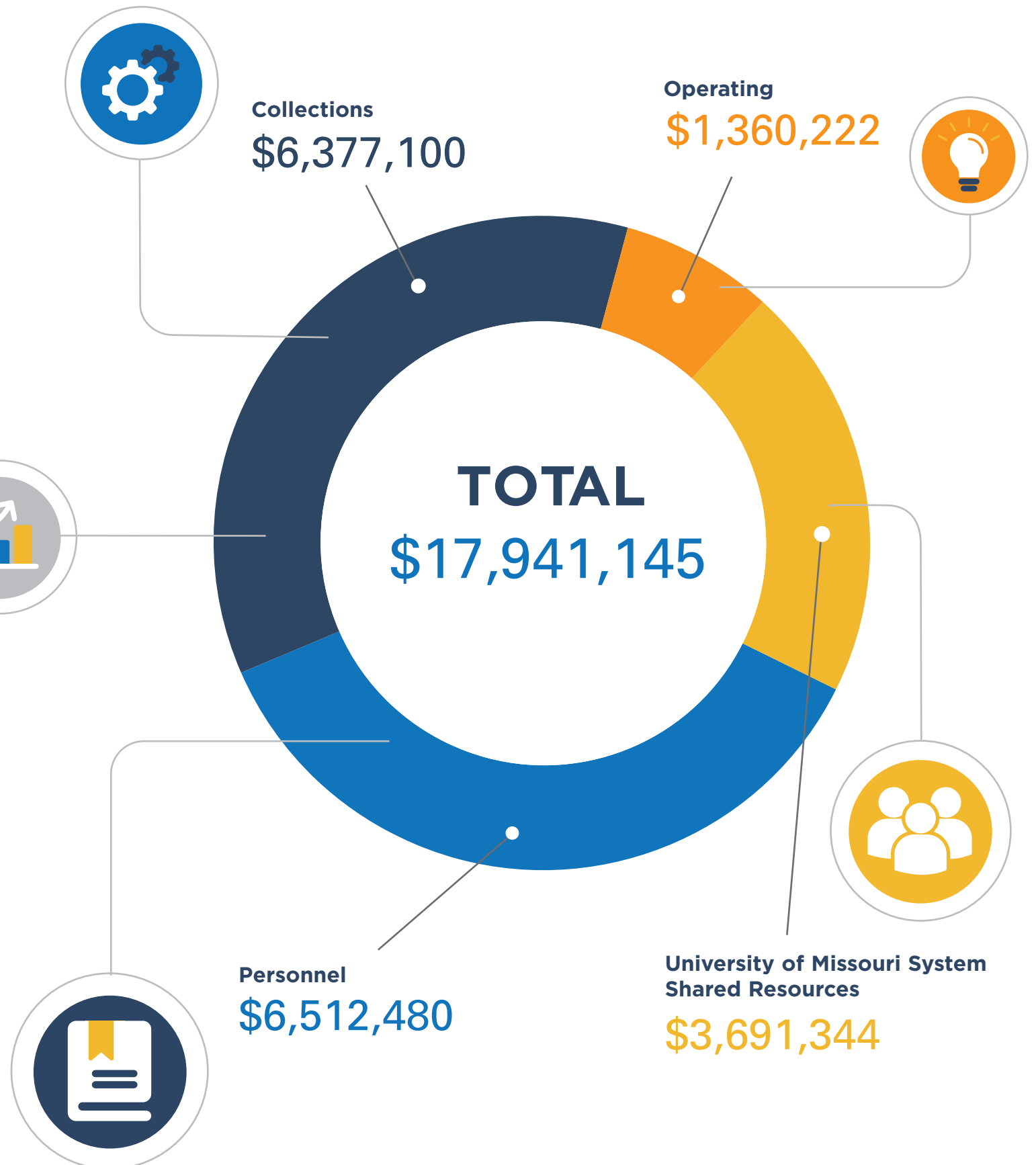
Elmer Ellis Library (main library) / Engineering Library and Technology Commons / G. Unklesbay Geological Sciences Library / J. Otto Lottes Health Sciences Library / Frank Lee Martin Journalism Library / Mathematical Sciences Library / Missourian Library / Zalk Veterinary Medical Library / University Archives / University of Missouri System Libraries Depository

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Editor
Shannon Cary

Designer
Tessa McGartland

University of Missouri Libraries Expenditures 2020



About our Spaces at the University of Missouri Libraries



750,647

Total Visits FY20



Ellis Library



1,837
Seating Capacity



148
Hours open per typical
week



463,888
Visits per year



Engineering Library and Technology Commons



188
Seating Capacity



73
Hours open per typical
week



107,087
Visits per year



Geological Sciences Library



27
Seating Capacity



61
Hours open per typical
week



Journalism Library



104
Seating Capacity



65
Hours open per typical week



79,783
Visits per year



Health Sciences Library



558
Seating Capacity



99
Hours open per typical week



68,015
Visits per year



Veterinary Medical Library



101
Seating Capacity



50
Hours open per typical week



31,874
Visits per year



Mathematical Sciences Library



11
Seating Capacity



45
Hours open per typical week

The University Libraries also consist of the Missouriian Newspaper Library, the University Archives, and two off-site storage facilities.

REMOTE SPRING 2020, BY THE NUMBERS

Questions answered
via text, email, phone & chat

1,857



Taught

773

students
in

31

online
instruction
sessions

243,926



searches in online databases

&

491,251

*website
visits*



Libraries

University of Missouri

Interlibrary Loan Key to Completion of Textbook on Male Fertility

Since the beginning of his Mizzou career in 1971, Dr. Erma Drobnis, PhD., is no stranger when it comes to using the library. “Back when I was working on my master’s and PhD., I’d go to the library to make copies of information I needed from books and put the copies in my huge research file. I’d often have to refer back to the file because the older information is harder to get,” says Drobnis.

With her office located at Women’s and Children’s Hospital, Drobnis uses library databases, but has found that most articles pertinent to her research are in the older literature that is not readily available online. As the director of the andrology (the branch of medicine which deals with diseases and conditions specific to men) laboratory at MU Health Care, Drobnis is often asked if certain medications can affect male fertility. Each time these questions come up, she must sift through the literature for the answer. Close to ten years ago, she started keeping a list of all the medications she was asked about, along with their effects. This list eventually turned into a book chapter, then into a book when she realized a chapter was too small for the amount of information she needed to share.

Drobnis says, “Interlibrary Loan was a big help to me because it’d be three in the morning and I’d need a

specific paper published in 1970. A PDF would be emailed to me a few hours after I requested it. I ended up with thousands of references and the library provided me any of the papers I needed so I didn’t have to spend time driving there myself.” Drobnis was able to devote that extra time to writing her book. It took Dr. Drobnis nine months of 80 to 90-hour work weeks to write the book. According to Drobnis, “There is no book out there on this subject and it’s information people need to know.”

Since its publication in 2017, *Impacts of Medications on Male Fertility* has been downloaded over 13,000 times and cited 18 times. It is available for check out at the Health Sciences Library.

“There is no book out there on this subject and it’s information people need to know.”



Journalism Library Saves Students Money with E-Books

The cost of textbooks for students can be expensive, especially in certain disciplines or if a student has a heavy course load. Many students are required to purchase a book for a class that they will only read a few chapters of—or never open at all.

As the School of Journalism redesigns its curriculum, the plan is to incorporate as many open educational resources (OER) as possible. OER are freely accessible, openly licensed materials. This will include creating new content, accessing free and low-cost content created by other educators and working with the journalism library to find eBooks with either multi or unlimited user licenses.

Dorothy Carner, the head of libraries at the Missouri School of Journalism, said she is trying to purchase as many free resources for students as possible. She has already purchased unlimited access textbooks for use in several courses, including Journalism 2000, 4250 and 8000. In addition, e-textbooks will also be available for several communication classes.

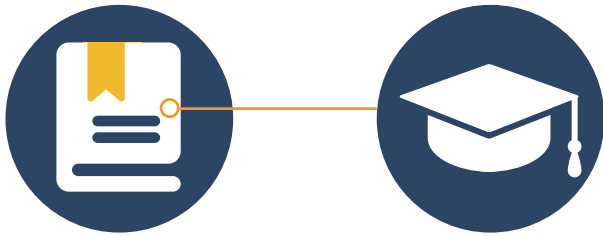
Carner estimates that by the end of the upcoming spring semester, over 1,200 Journalism 2000 students will have had the option to access an e-textbook. The e-books are especially useful for online students since they don’t always have access to a physical textbook, Carner said.

Carner recommends that students who don’t want to read the e-book on a computer screen should download the section they need and print it. Not having to purchase the printed textbook will save students money.

Because the Journalism Library collects faculty syllabi each semester, Carner is able to see which textbooks will be used in each class. If possible, she will order those textbooks as multiuser e-books.

Faculty are encouraged to collaborate with the library on OER and request e-textbooks as they plan their courses. In addition, it is important for instructors to show students how to access, download and print these resources as needed.

Circulation and Equipment Checkout



67,645

Total circulation of items

Circulation by Library

Ellis:	53,967
Depository:	3,927
Engineering:	2,817
Geology:	689
Health Sciences:	2,125
Journalism:	2,395
Math:	1,241
Veterinary Medical:	480
Missourian:	4

Equipment Checkout

A/V Equipment:	10,301
Laptops:	3,434
Tablets/iPads:	316
Accessories:	22,474

Total: 36,525

Collections

Number of Print Volumes:	3,542,646
Number of E-Books:	1,169,928

Total Volume: 4,712,574

E-Resource and Web Use

Website visits:	1,917,487
Webpages viewed:	15,226,039
Database searches:	2,809,266
MOspace downloads:	1,389,637
LibGuides use:	1,726,545

LibGuides

Top 10 Guides by Use

Prices and Wages by Decade:	883,212
Evidence Based Nursing Practice:	121,461
Resources for Medical Students:	46,877
Mechanical & Aerospace Engineering:	24,869
EndNote for Windows:	22,987
Government Documents as Primary Sources:	22,650
Data Sets for Quantitative Research:	15,876
Journalism, Strategic Communication:	15,134
Consumer Protection Law and Regulation:	14,154
Negro, Black and African-American Census Reports:	13,677



Instruction

13,262

Participants

Class/Tours Participants	11,206
Ellis Self-Guided Tour Participants:	861
Plagiarism Tutorial Participants:	1,195

Total Classes/Tours by Library

Archives:	16
Ellis:	298
Engineering:	10
Health Sciences:	31
Journalism:	60
Missourian Newspaper:	14
Special Collections:	103
Veterinary Medical:	22

Total: 554

Reference and Information Interactions

Reference Transactions

In Person:	6,670
Phone:	757
Email:	5,831
Online Chat & Text:	1,978

Other Transactions

In Person:	42,217
Phone:	1,216
Email:	3,648
Online Chat & Text:	3,337

Interlibrary Loan and Delivery Services

<i>Items Borrowed:</i>	<i>30,130</i>
MOBIUS Borrowing:	13,510
<i>Items Loaned:</i>	<i>35,473</i>
MOBIUS Lending:	18,990
Campus Scan & Delivery Service:	7,075



Gary E. and Janet J. Venable Antiquarian Atlas & Map Collection

The Venable Collection documents the history of cartography, geography, and exploration from the sixteenth through the early twentieth century. Materials in the collection include maps on loose sheets, bound atlases, textbooks and works on geography. The collection, which includes 163 single-sheet maps and 79 bound atlases, provide examples of the work noted cartographers such as Abraham Ortelius, Willem Blaeu, Thomas Kitchin, and John Speed.

Special Collections and Rare Books

Notable Special Collections Acquisitions

Hiller Collection of Audiovisual Material on China, 1945-1948
Gary E. and Janet J. Venable Antiquarian Atlas & Map Collection, 1649-1902

Materials Usage

Book Usage:	4,108
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Instruction/Reference

Research Help Questions Answered:	888
Instruction Sessions:	103
Participants:	1,992

Archives

Materials Usage

Requests:	812
Collections Used:	1,327

Instruction

Tours/Classes:	15
Participants:	65

Requests for Publication

Requests:	28
Digitized Objects Provided:	197

Presentations and Publications

New Faces

Administration

Ali Sauer, Advancement Coordinator
Brenda Slade, Senior Human Resources Specialist

Acquisitions, Collections & Technical Services

Taylor Kenkel, Librarian II
Jennifer Thompson, Librarian II
Antonella Tirone, Library Information Specialist
Jennifer Walker, Librarian I

Special Collections & Rare Books, Archives and Digital Services

John Henry Adams, Librarian I

Health Sciences & Specialized Libraries

David Merz, Library Information Assistant

Adams, John Henry. (2020). Isabella Whitney and textual identity. In A. Marotti (ed.), *New ways of looking at old texts*, VI. (pp. 75-96). Arizona Center for Medieval and Renaissance Studies.

Adams, John Henry. (2020). Review of *Numbered lives: Life and death in quantum media*, by J. Wernimont. *Information & Culture* 55(2), 196-197.

Anderson, Kate, Reeves, L., Luther, J., Torres, B. Treatment of idiopathic chylothorax in dogs and cats: A systematic review. *Veterinary Surgery*. 2020;49(1):70-79. Epub 2019 Sep 11. doi: 10.1111/vsu.13322.

Anderson, Kate, Reeves, L., Torres, B., Luther, J. (October 2019). *Idiopathic chylothorax: A systematic review*. Presentation, ACVS Surgery Summit, Residents' Forum (Las Vegas).

Dykas, Felicity. (June 2020). *A fast look at FAST (Faceted Application of Subject Terminology)*. Presentation, 2020 MOBIUS Annual Conference (online).

Hutchinson, Corrie. (January 2020). *Building a new offsite storage*. Presentation, 2020 ALA Midwinter Meeting (Philadelphia).

Hu, Ying, & Dykas, Felicity. (June 2020). *Engaging student workers to improve workflows and productivity*. Presentation, 2020 MOBIUS Annual Conference (online).

Khanal, Navadeep & Bradley, Veronika. (October 2019). *Unintended user feedback from a library scavenger hunt activity*. Presentation, Missouri Library Association (Kansas City, MO).

Pryor, Christina, Dolan, L., Phifer-Davis, M. (June 2020). *Promoting mental health conversations through an NNLM partnership*. Presentation, 2020 MOBIUS Annual Conference (online).

Pryor, Christina. (May 2020). *Meet the librarians: A panel for MLS students and early-career librarians*. Presentation, SLA Kansas-Western Missouri 2020 Conference (online).

Pryor, Christina, Condon-Boettcher, K., & Witt, B. (October 2019). *Wellness for all: Promoting health and wellness in Missouri libraries*. Presentation, Missouri Library Association (Kansas City, MO).

Scheifer, Sandy. (March 2020). *Beyond basic Google: Tools and tips for maximizing your productivity*. Presentation, St. Louis Regional Library Network Tech Expo.

Sprochi, Amanda K. (2019). Review of *Eating Disorders: Understanding Causes, Controversies and Treatment*. In *Reference & User Services Quarterly* 58 (4): 263.

Sprochi, Amanda K. (2019). Review of *The Bathroom: A Social History of Cleanliness and the Body*. In *Reference & User Services Quarterly* 59 (1): 81.

