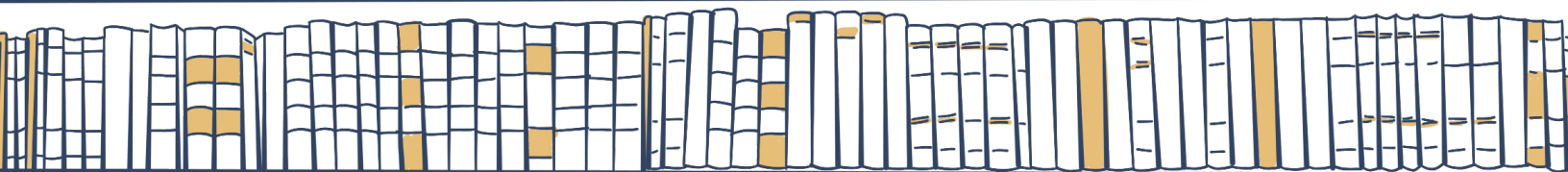
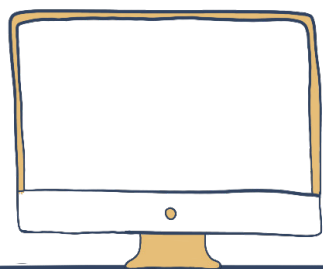


University of Missouri Libraries

# ANNUAL REPORT

2017



# ANN CAMPION RILEY APPOINTED VICE PROVOST FOR LIBRARIES AND UNIVERSITY LIBRARIAN

On July 1, 2017, **Ann Campion Riley** was appointed to the new position of Vice Provost for Libraries and University Librarian effective July 1.

Riley joined MU in 2007 as the Associate Director for Access, Collections and Technical Services and was appointed acting director of University of Missouri Libraries in July 2015. During her tenure at Mizzou, she has increased partnerships with other AAU and SEC institutions and has been instrumental in fundraising, including a recent student initiative designed to enhance library offerings and services.

Riley is a nationally-recognized leader with nearly 30 years of professional service in academic and research libraries. She served as president of the Association of College and Research Libraries in 2015, representing more than 11,500 academic and research librarians, and was honored as a research library leadership fellow by the Association of Research Libraries.

Riley was formerly director for technical and access services at Southern Illinois University, Edwardsville. She was library director at Saint Louis Community College, Meramec, where she twice served as an acting dean and one year as Chief Campus Academic Officer. Other academic libraries where Riley has served in a professional capacity include Maryville University, the University of Missouri-St. Louis and New Mexico State University. She earned her B.A. in English and her M.S. in Library and Information Science from the University of Illinois. She has an M.A. in English from the University of Missouri and pursued a Ph.D. in English at Saint Louis University.

“I am confident that she will continue to provide strong leadership for MU Libraries. **She is a true champion** and has tirelessly worked to support and preserve the library services and information resources upon which MU faculty, students and staff have come to rely.”

Interim Chancellor & Provost  
**Garnett Stokes**

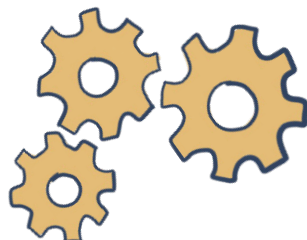


# UNIVERSITY LIBRARIES by the numbers 2017

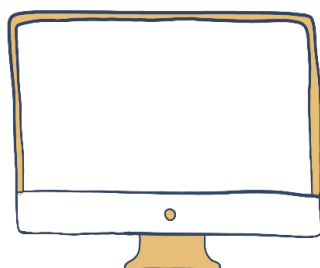


**4,102,765**  
volumes

**3,454,500**  
searches in 322  
databases



**38,251**  
items  
borrowed  
from other  
libraries



**4,519**  
videos  
streamed



**1,969,608**  
visits to the  
libraries website



**1,470,764**  
in-person  
visits to the  
libraries

**43,618**  
items lent to  
other libraries

## University Libraries

Elmer Ellis Library (main library)  
Engineering Library and  
Technology Commons  
G. Unklesbay Geological Sciences Library  
J. Otto Lottes Health Sciences Library  
Frank Lee Martin Journalism Library  
Mathematical Sciences Library  
Missourian Library  
Zalk Veterinary Medical Library  
University Archives

This publication is produced by  
University Libraries Communications.

## Editor

Shannon Cary

## Designer

Caroline Meinzenbach

## University Libraries Mission & Vision

### *Mission*

The University Libraries advance the teaching, research and service programs of the University, and the economic development of the State of Missouri, by providing innovative services and acquiring, preserving and making accessible scholarly resources.

### *Vision*

The University Libraries are leaders, partners and colleagues engaged in the pursuit and discovery of knowledge and the advancement of education. The University Libraries are an open, active and accessible learning environment, a hub for global information and a secure repository for scholarship.

# Cycle of Success

Cycle of Success is the idea that libraries, faculty, and students are linked; for one to truly succeed, we must all succeed. The path to success is formed by the connections between University of Missouri Libraries and faculty members, between faculty members and students, and between students and the libraries that serve them. More than just success, this is also a connection of mutual respect, support, and commitment to forward-thinking research.

## Multidisciplinary Research Leads to Publication in Agricultural Journalism Text

The Routledge Handbook of Landscape and Food, to be published in 2018, features the chapter “Using the Senses to Write Food Culture and Landscape” by MU’s own **Nina Mukerjee Furstenau**. As Director of Food Systems Communication and Instructor in Science and Agricultural Journalism, Nina has relied on Noel Kopriva, whom she calls “a jewel in the crown of subject librarians,” for research help many times.

When Nina found herself in need of “research materials on using sensory writing in food and landscape storytelling and how that type of writing effects communication across cultural



borders,” she searched on her own but found that her searches were not producing results relating to her particular angle on the topics. That’s when she asked Noel to step in.

Nina admits that she, of course, needed the information “pronto” and was out of the state at the time. She says Noel “not only had good ideas on how to approach the topic, she pointed out specific references and was able to walk me through how to get far-flung sources winging their way to Columbia. She made the entire experience manageable, accessible, and pleasant. Tip of the hat to Noel!”

## Librarian Finds Century-Old Line Drawing in Digital Library

**Linda Hillemann**, Clinical Instructor/Online Education and Field Support Specialist in the School of Social Work, works off campus and supports online students in southern Missouri. She was updating a lecture on the history of social work on Canvas when she realized she didn’t have a credit for a diagram by Mary Richmond, one of the founders of social work. After searching all the sites she knew with all the search terms she could think of to no avail, she contacted her subject librarian Kimberly Moeller for help. Kimberly was able to reverse engineer a search, and Linda says, “A mere two

hours later I had the reference and a link to the document.”

Kimberly found the original pencil drawing in conference proceedings over a century old. Kimberly provided Linda with a link to the scanned version of the proceedings available through the digital library HathiTrust, which meant she had immediate access. Linda had never seen the conference proceedings before and found it to be a fascinating historical document. More importantly, it provided the reference she needed to include vital information in her course.





## Noah Heringman & the National Endowment for the Humanities Scholarly Editions & Translations Grants



Dr. Noah Heringman, the Catherine Paine Middlebush Professor of English at MU, was recently awarded, along with his team, a National Endowment for the Humanities (NEH) grant to complete their digital edition of *Vetusta Monumenta*. *Vetusta Monumenta* was the first of four major publication series launched by the Society of Antiquaries of London in the eighteenth century. The project may be viewed at [vetustamonumenta.org](http://vetustamonumenta.org).

"Kelli Hansen of Special Collections help[ed] us a great deal during the early stages of the process," stated Dr. Heringman. "She gave Amy Jones, [our first research assistant], access to the division's Indus 9000 book scanner and taught her how to use the software needed for

processing the images.

After Amy graduated in 2013, two more key players came on board the project: Felicity Dykas, who is now the head of Digital Services in Ellis, and Kristen Schuster, a PhD student in the iSchool, who became Amy's replacement. Felicity and her team took over the scanning project and scanned the remaining five volumes of *Vetusta Monumenta* at a uniformly high standard of excellence and added them to the University of Missouri Digital Library using the library's Islandora content management system. In these early years, we got excellent support from other librarians, including Mike Holland, Anne Barker, Ann Riley, Ala Barabtarlo, and others."

## Dr. Dannecker & Physical Therapy Evidence-Based Practice

Erin Dannecker is an Associate Professor in the Department of Physical Therapy. Since 2004, she has been teaching evidence-based practice to between 44 and 60 Doctorate of Physical Therapy students with Rebecca Graves' assistance. "Health professionals must learn how to search literature databases quickly and efficiently because they have little time in between treating patients. Rebecca teaches our students to do just that by delivering professional lecture recordings, a guest lecture, and individual tutoring. Without Rebecca's expert and dedicated assistance, I would have to decrease the rigor of the course's assignments dramatically."

Rebecca has also helped Erin with her own literature searches, which Erin tells her students. "I'm always hesitant to write 'no studies were located' in a manuscript without using the literature searching skills I have learned from Rebecca and sometimes asking Rebecca to double check for me. It is important for our students to hear about collaboration among researchers, clinicians, patients, and academic librarians and to make the most of the amazing resources that the Health Sciences Library offers such as fast and free interlibrary loans and online and face-to-face training."



## Missouri Scholars Academy Students Research Historical & Cultural Influences on Literature



The Missouri Scholars Academy brings 330 gifted rising high school juniors from around the state to our campus. Instructor Ben Batzer's students were researching late twentieth-century topics that related science to science fiction. Rachel Brekhus, Humanities and Social Sciences Librarian, guided the students by giving them a tour of Ellis Library and showing them how to find primary historical sources and secondary scholarly sources. She demonstrated how to use online databases to find scholarly information and historical newspapers.

"My students worked with Rachel in conducting periodical research," Ben said, "which allowed them to pursue queries of their own choosing in order to better understand

the historical and cultural influences that bear on literary production. For many students, this project was the most sustained research they had ever conducted."

Here are a few of the many positive remarks students had about their experience working with R

- "Thank you for guiding us through the magical world of the library!"
- "I've spent a lot of time in that library and I probably would have gotten lost if it wasn't for you!"
- "Thank you for sharing your passion for research and your love of the library with us!"

# Student-Centered Learning



## Surviving the Zombie Apocalypse with Special Collections & Government Documents

Emilee Howland-Davis' English 1000 classes spent this semester reading the post-apocalyptic novel *World War Z: An Oral History of the Zombie War*, which is presented as a series of first-hand accounts of the social and political implications of the zombie outbreak. To provide a real-world perspective to this work of science

fiction, they worked with Governments Documents Librarian Marie Concannon and Special Collections Librarian Kelli Hansen to study library materials related to disaster and survival. The students presented historical and rhetorical analyses of the materials in Ellis Library.

### Materials the students considered included:

A "duck and cover" comic aimed at helping children survive a nuclear attack during the Cold War

1950s-1960s Civil Defense pamphlets intended for use by families and local officials

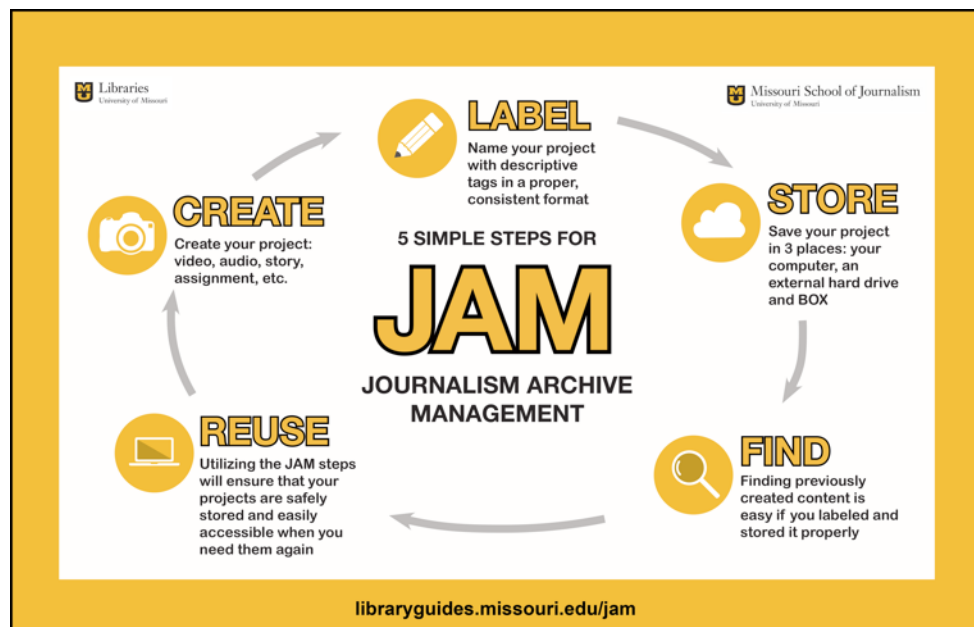
A 1950s guide to help farmers protect crops and livestock from biological warfare

An artist's book in the shape of a body bag, containing guidelines for refugees' survival at sea

A World War II poster emphasizing the importance of first aid during a shortage of civilian doctors

## Work Smarter, Not Harder

The University Libraries offer workshops on a variety of library and research topics throughout the semester. These workshops are open to all MU students and faculty. On most Fridays, a librarian will be offering a workshop in Ellis Library and online. Workshop topics include, "Finding Government Statistics for Your Project," "Preserving and Promoting Your Research," "Zotero," "Endnote," and more. Our international students are invited to attend Wednesday workshops and open labs that are focused on their specific needs. Workshops are also recorded and made available at [libraryguides.missouri.edu/recordingsandtutorials](http://libraryguides.missouri.edu/recordingsandtutorials).



New initiative reminds journalism students to archive their digital work



## Lights, Camera, Action!

The University Libraries Digital Media Commons is a combination of areas in Ellis that support creating and using multimedia for your projects, education, and creativity. There are 22 Apple iMacs located in the Digital Media Commons Lab with editing software installed. On the 2nd floor there are two study rooms with a green screen wall for project work.

## Quality Collections & Innovative Spaces

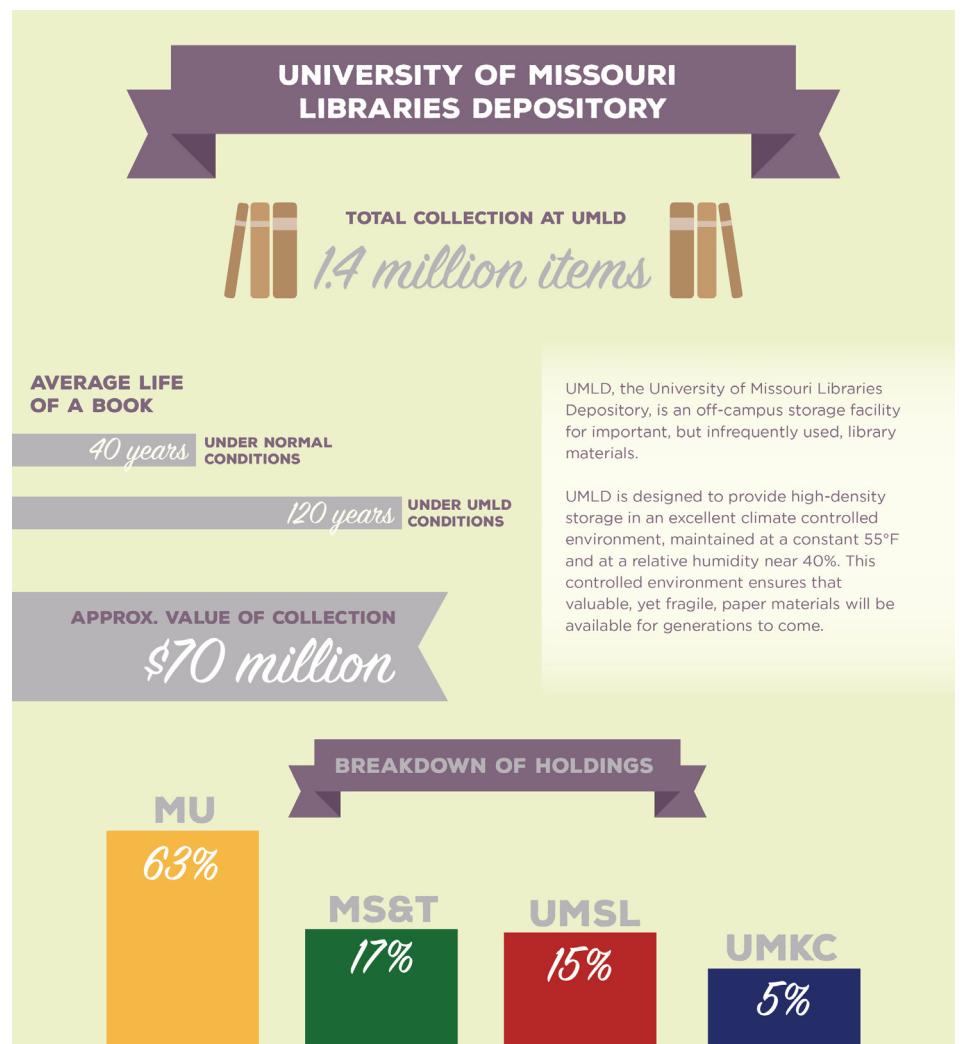


**CHECK OUT  
OUR NEW  
SELF-CHECKOUT  
MACHINE**

Ellis Library's self-checkout machine is located on the main level of Ellis Library

## Cambio Center Collections Now in MOspace

In addition to papers and presentations from MU faculty, students, and staff, MOspace now includes many MU publications issued by departments. In 2016-2017, the Cambio Center Collection was greatly expanded. The MU Cambio Center "leads research and outreach on Latinos and changing communities." In MOspace, you will find conference papers, eBriefs, and other Cambio Center publications. The University Libraries will continue to work with the Cambio Center to add new publications to MOspace.

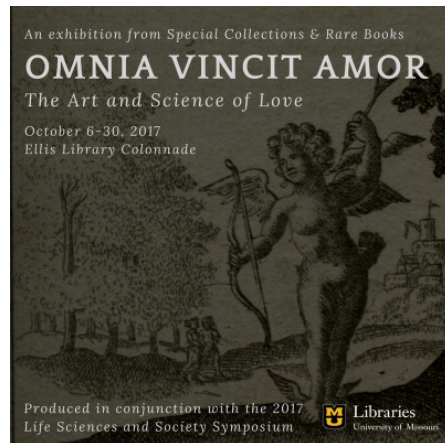




# Events & Exhibits

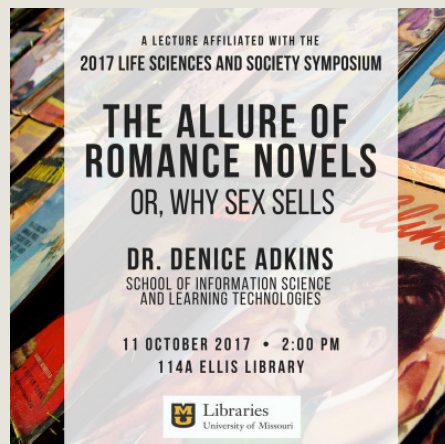
## Omnia Vincit Amor, the Art and Science of Love

In conjunction with the 2017 Life Sciences and Society Symposium, librarian Timothy Perry curated an exhibition of materials from Special Collections on the art and science of love. *Omnia Vincit Amor: The Art and Science of Love* presents the many faces of love as they appear in the literature of antiquity, the Middle Ages, and the Renaissance. It covers both the theories of love found in philosophy and science, from Plato to Judah Leon Abravanel, and more literary accounts of love, including Terence, Ovid, and the *Roman de la Rose*.



## The Allure of Romance Novels, or Why Sex Sells

In collaboration with the 2017 Life Sciences and Society Symposium on The Science of Love, the University of Missouri Libraries featured a lecture by Dr. Denice Adkins. Dr. Adkins is an associate professor in the School of Information Science and Learning Technologies and chair of the Library Information Science Program. She has researched genre fiction readers and their motivations, and in this lecture, she turns her attention to the genre of romance. Human beings are social by nature, and built for social interaction. Previous research has pointed out that reading literary fiction improves people's

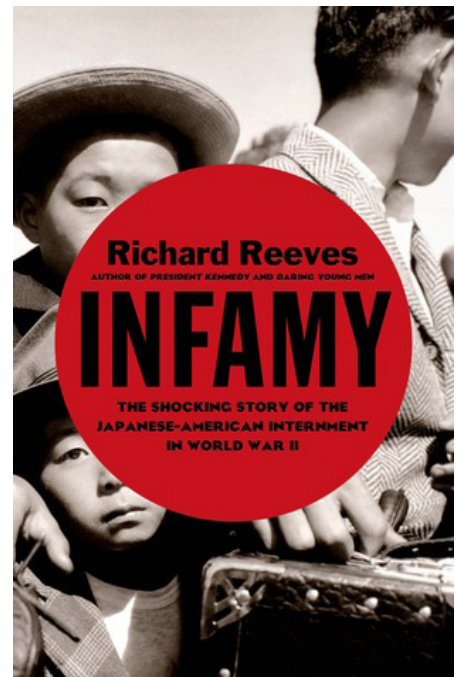


empathy. The romance genre enjoys huge popularity and a billion-dollar sales market. It is not, however, literary fiction. In this brief review, Dr. Adkins discussed the romance genre, its characteristics, and the visceral reactions it produces, and suggest that romance also helps people feel closer to others.

## Scandalous Questions—Questions of Scandal

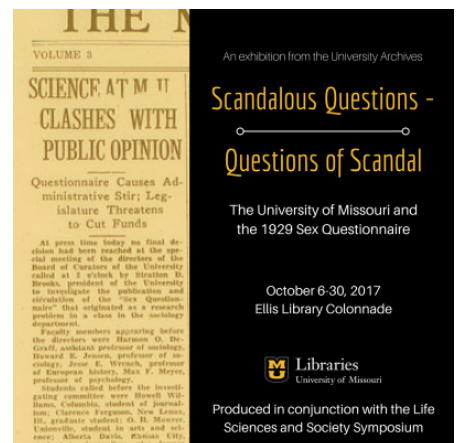
University Archives brought together items from its collection to tell the story of *Scandalous Questions—Questions of Scandal: The University of Missouri and the 1929 Sex Questionnaire*. In 1929, a student

project for a sociology class at the University of Missouri created an uproar that echoed throughout Columbia and across Missouri. The "sex questionnaire" as it came to be known was intended to gather data regarding the sociological significance of the changing economic status of women on family life. Its inclusion of three questions pertaining to extramarital sexual relations, however, led to the dismissal of one faculty member, a year-long suspension of another, the ouster of the University President, and the involvement of the American Association of University Professors.



## University Libraries and Mizzou Law Sponsor One Read Program

The One Read Program, which promotes conversations regarding diversity, inclusion, and social justice through students, faculty, and staff reading a particular book together, is sponsored by Mizzou Law and Mizzou Libraries. In 2017, the One Read book was *Infamy: The Shocking Story of the Japanese American Internment in World War II*. The University Libraries sponsored "How Fear Leads to Atrocity," a panel of MU faculty from a variety of departments that discussed how social, political, and psychological rationale can lead to discrimination and injustice. Dr. Earnest Perry from Journalism, Dr. Jamie Arndt from Psychology, and Dr. Sam Halabi from Law led the conversation





# Staff Highlights

## Grace Atkins Receives Missouri Library Association Outstanding New Librarian Award

The Missouri Library Association's Outstanding New Librarian Award recognizes an early-career librarian who has made a significant contribution to the improvement and advancement of library and information services in the state of Missouri. **Grace Atkins**, the outreach and open education librarian, has been chosen for this year. In her role as an Open Education librarian, Atkins is a campus coordinator for a UM system's Affordable & Open Educational Resources (AOER) initiative, which is working to create a more equitable learning environment for students by significantly reducing the cost of textbooks and other course materials. As a new MOBIUS system leader for the Open Textbook Network, she will be providing training to librarians throughout the statewide consortia on how to use the Open Textbook Library. She

has also recently been named a national fellow for the new SPARC Open Education Leadership program.



## Jeannette Pierce Selected as Association of Research Libraries Fellows

**Jeannette Pierce**, associate university librarian for research, access, and instructional services, has been named a 2018-2019 Association of Research Libraries (ARL) Leadership Fellow. The ARL Leadership Fellows program facilitates the development of future senior-level leaders in large research libraries and archives. The Association has selected 30 individuals to participate in the 2018-2019 cohort of this executive leadership program. In response to a continued need to develop future leaders of ARL member institutions, the ARL Leadership Fellows program is designed to build on self-assessment and reflection and to explore a personal/professional area of interest in the context of a group setting. During the course of the program, each fellow will construct a learning plan; engage in a customized,

immersive experience to shadow a library director; participate in three week long institutes hosted by sponsoring ARL institutions; participate in online synchronous sessions; and attend semiannual Association Meetings.



## Michaëlle Dorsey Receives Chancellor's Outstanding Staff Award

Once a year the Chancellor's Outstanding Staff Award is given to one person in each of four job categories. The award "represents those who best reflect honor upon the University and the community through a combination of job performance, job-related personal qualities, relationship with their associates, and the ability to relate their work to the missions and values of the University." In 2017, Chancellor's Outstanding Staff Award was given to Michaëlle Dorsey, head of the physical processing/preservation unit.



# student workers @ the library

	student type	# of hours
231 student assistants	student assistants	40985.68
13 graduate library assistants	graduate library assistants	8184.47
244 total student assistants	total	49170.15

## Mizzou Made

### A BETTER FUTURE THROUGH AFFORDABLE HEALTH INFORMATION

Michelle Kraft, Director of Libraries at the Cleveland Clinic Health System Libraries, chose to attend Mizzou for her graduate degree in library science because she wanted the opportunity to work in several different campus libraries and put what she was being taught in the classroom into practice.

During her time at Mizzou, Kraft worked at Ellis Library as an electronic resources assistant, helping students with online resources. She also completed her practicum at the J. Otto Lottes Health Sciences Library. She sums up her experience, "Training I got from staff at both libraries was indispensable. Their mentoring and guidance gave me real world knowledge and skills not only to work in libraries but also to thrive in my career."

### MISSOURI OPENS UP HORIZONS

Meagan Hicks, from St. Charles, MO, was used to her small private school, but that changed when she went to Mizzou. "I was the only person from my class to go to Mizzou, and the only person I knew at Mizzou, was my sister. It was a big adjustment."

"Mizzou really helped shape me into a more well-rounded person. While I was still able to stay in my comfort zone, I was also able to explore different aspects of campus I would not normally go for," Hicks said.

After graduating in 2014, Hicks enrolled in the Master of Library and Information Science program, which led to her working as a graduate assistant at the Health Sciences Library. "Working for an academic library was an amazing experience, especially a specialized one. It was awesome helping students and faculty with their research, and their dedication is something I will always remember." Hicks currently uses the skills she learned on the job to offer a rich variety of services to the Moberly, Missouri community.

### EVERYTHING IS A LEARNING OPPORTUNITY

For senior journalism student Victor Topouria, shying away from opportunities isn't an option. When he saw the call for the University Libraries Undergraduate Research Contest, he immediately submitted his research for consideration. His instincts were correct because his paper, *The fabric road to power: geography of the textiles trade along the new Silk Road and China's path to geopolitical dominance through the textiles supply chain*, won first place and a \$500 scholarship.

His paper was originally written for Dr. Hobb's geopolitics class, but it ended up more interdisciplinary than he anticipated. This interdisciplinary approach required Topouria to investigate multiple resources for his research; resources with which he was not at all familiar. "The library is one of the most underappreciated places on campus. Sure, everyone loves it as a study space, but I think if all of us took advantage of its resources just once, we would find it difficult to be satisfied with Google. The librarians I met were perhaps the most helpful people I've worked with during my time at Mizzou. I could not have completed my research without them."



**Mizzou Libraries**  
@MizzouLibraries

Tweets 3,337   Following 779   Followers 2,396

## Who to follow

Refresh View all



**Mizzou** @Mizzou

Follow



**Mizzou SpecColl** @MUSpecColl

Follow



**J. Otto Lottes HSL** @LottesLibrary

Follow



**Zalk Vet Med Library** @ZalkLibrary

Follow



**Journalism Library** @mujlibrary

Follow

## Campus trends

Change

### #ShutUpAndWrite

382K Tweets

### #MizzouGivingDay

214K Tweets

### MIZ

189K Tweets

### #research

103K Tweets

### ClubEllis

98K Tweets

### #NationalLibrariesWeek

51K Tweets



What's happening?

#### Andrew Kinslow

Twas the Friday before Christmas, when all through @MizzouLibraries Not a creature was stirring...except for a few grad students working on dissertation. (Plus amazing librarians & staff). Thanks Ellis library for a final **#ShutUpAndWrite** of the semester!

#### chaney

I love Mizzou libraries because it's such a welcoming environment. I can cry over my Capstone research project and everyone just \*understands\* (and the databases and helpful librarians)

#### SHS of Missouri

Can you imagine driving on Lowry!?! Thanks for the reminder of what we used to be like, @MizzouLibraries!

#### Alexi Garrett

I just donated to @MizzouLibraries in honor of my dear friend @grace\_pace for **#MizzouGivingDay**! Grace is a talented OER librarian. Librarians are crucial to grad student success. I'm grateful for her and countless other librarians' contributions to our academic community!

#### Megan Peiser

Working with @MUSpecColl for my courses helped me build a strong teaching resume, and partnering with them made my teaching experience unique. These things helped me secure my current job. @MizzouLibraries support **#mizzougrad** students' professional development @MUGradRights

#### Andrew Kinslow

Shoutout to @MizzouLibraries Paula Roper for helping me find the source citation for an obscure quote to open one of my dissertation manuscripts! Thank you!!!!

#### Sara Humm

This research paper is brought to you by @MizzouLibraries and @GoogleScholar...you are the real MVPs. **#gradschool #research** @MizzouTSPA @Mizzou

#### Brandi Bengston

I like the databases I can access and the helpful librarians on the chat for myself as a distance learner!

#### ami

Was able to get all but 1 textbook for the semester from the library thanks to Mobius and @MizzouLibraries

#### kate

Today is the day I move into Ellis for the next two weeks!!!! @MizzouLibraries please advise where I should forward my rent check



# University Librarians Contribute to the Profession

A selective list of papers and presentations  
from University Librarians during 2016-2017

Anderson, Kate & Gutzman, KE. (2017, May). The evolving role of the library in institutional and faculty assessment: A discussion of research metrics. Technology Showcase presentation at the Medical Library Association Annual Meeting, Seattle, WA.

Atkins, Grace & Hansen, Kelli. (2017, Spring). Library news hubs: Centralized marketing for decentralized outreach. Presentation for Electronic Resources and Libraries Conference.

Carner, Dorothy. (2017, Spring). Preparing journalism students to manage their personal digital assets and diffuse JAM best practices into the media industry. Presentation. Stanford, CA.

Concannon, Marie. (2016, Fall). Life and letters in the ancient Mediterranean. Exhibit at Ellis Library. Columbia, MO.

Dykas, Felicity. (2017, June). What's coming in cataloging. Presentation at the MOBIUS Annual Conference, Columbia, MO.

Dykas, Felicity. (2017, June). Digital collections in Missouri. Presentation at the MOBIUS Annual Conference (Facilitator and panelist), Columbia, MO.

Graves, Rebecca & Brown, H. (2016, Fall). A chapter of the Medical Library Association conducts an all-virtual annual meeting. *Journal of the Medical Association: JMLA*. 2016;104(4):354-362.

Hansen, Kelli. (2017, Spring). Data visualization and special collections. Presentation at American Library Association Annual Meeting.

Hansen, Kelli. (2017, Spring). Diverse objects, diverse discussions: Teaching strategies with material culture. Presentation.

Johnson, Diane. (2016, Fall). Perceived competency and resolution of homelessness among women with substance abuse problems. Chapter in *Analyzing and Conceptualizing the Theoretical Foundations of Nursing*.

Khanal, Navadeep. (2017, Spring). Establishing a digital media commons (on a shoestring budget). Presentation for Amigos Library

Services.

Kopriva, Noel. (2017, Spring). The Agriculture Network Information Collaborative (AgNIC): Building on the past, looking to the future. *Library Trends*.

Kopriva, Noel & Moeller, Kimberly. (2016, October). Smart phones and scavenger hunts: A mobile introduction to the library. Presentation at the Missouri Library Association Annual Conference, Springfield, MO.

McCain, Edward. (2017, Spring). Kiss your apps goodbye: Saving born-digital news. Presentation for Investigative Reporters and Editors and the National Institute for Computer Assisted Reporting.

McCain, Edward. (2017, Spring). Preparing journalism students to manage their personal digital assets and diffuse JAM best practices into the media industry. Presentation. Stanford, CA.

Meadowcroft, Taira. (2016, Fall). Social media as a tool for Open Access article promotion and engagement. Presentation at Midcontinent Chapter of the Medical Library Association.

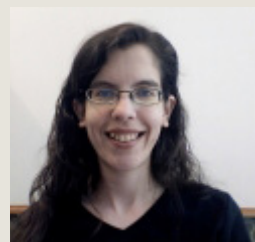
Moeller, Kimberly, Khanal, Navadeep, & Perry, Tim. (2017, November). There's a module for that: Developing information literacy modules at MU Libraries. Presentation at Brick and Click Annual Conference, Maryville, MO.

Moeller, Kimberly. (2017, October). Curriculum mapping lite: A strategic approach to information literacy in course progression. Presentation at the Missouri Library Association Annual Conference, Saint Louis, MO.

Sprochi, Amanda. (2017, Fall). *The Routledge Handbook of Archaeology and Globalization*. *Reference & User Services Quarterly*.

Sprochi, Amanda (2017, Fall). FRBR-LRM and RDA: How it will change cataloging. Presentation. Amigos Library Services.

## NEW FACES



**Julie Housknecht**  
Technical  
Services  
Librarian



**Joe Askins**  
Head of  
Instructional  
Services

### ***Acquisitions, Collections & Technical Services***

**Tom Barnes**, Business Support  
Specialist II

### ***Specialized Libraries***

**Mary McFillen**, Library Specialist  
**Danielle Wilson**, Library Specialist

### ***UM Library Depositories***

**Christianne Benedict**, Library  
Information Specialist

### ***Research, Access & Instruction Services***

**Lindsay Youngbluth**, Library  
Information Assistant  
**Peter Kouba**, Library Information  
Assistant

### ***Archives, Special Collections, Rare Books, & Digital Services***

**Mitch Sumner**, Senior Library  
Information Specialist