

2015
Assessment Committee
Jeannette Pierce, Chair

Annual Statistical Report FY 2014



MU Libraries
University of Missouri

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MU Libraries Assessment Committee

Jeannette Pierce, Chair
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Gary Cox
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MU Libraries

Elmer Ellis Library (main library)
Engineering Library and Technology Commons
A. G. Unklesbay Geological Sciences Library
J. Otto Lottes Health Sciences Library
Frank Lee Martin Journalism Library

Mathematical Sciences Library
Missourian Library
Zalk Veterinary Medical Library
University Archives



Introduction

The MU Libraries take pride in contributing to MU's interconnected mission of teaching, research, service and economic development. By acquiring scholarly resources, developing innovative services and applying new information technologies, the MU Libraries support MU faculty and students in every discipline, fulfilling the University's obligation to produce and disseminate knowledge that will improve the quality of life in the state, the nation and the world.

To support the need for continual assessment and to provide data useful for strategic planning, the MU Libraries' Assessment Committee is pleased to share our second annual statistical report. The report provides peer data on financial support and staffing, as well as snapshots of collections and services offered by the Libraries. We have made an effort to show trends over a five-year period whenever possible.

We share this report as evidence of the contributions that the Libraries make to the entire campus. The report also provides evidence of challenges faced by the MU Libraries as we strive to provide services and collections in an austere budget climate. Our staffing levels and collections budgets have long been significantly lower than peer institutions, which we have defined as the public members of the American Association of Universities (AAU). For example, the average staffing level for an AAU public university is 251; MU Libraries' is 159. Our total collections expenditures are several million below the average for AAU public universities. In 2013, library expenditures per FT student at the University of Missouri were \$607.03. The AAU public university average was \$968.63.

Here are some of our service highlights for FY14:

- \$8,071,044 spent on collections
- 115,474 print items circulated
- 577,062 e-books viewed
- 344,500 uses of electronic reserve material
- 68,449 items borrowed from other libraries for our patrons
- 4,231,238 searches conducted in 317 databases
- 2,692,509 full-text journal article views
- 4,355,692 page views of the MU Libraries web site
- 1,545,222 in person visits to the libraries
- 61,781 total hours reserved for group study room use
- 33,496 reference questions answered
- 12,778 participated in library classes or tours

Lower than average budgets have a cumulative effect on library services and collections, which in turn affect student and faculty efficiency, productivity and the potential for intellectual discovery on our campus. Further, the MU Libraries do not have the resources necessary to significantly address new needs such as support for Open Access publishing, support for visual media formats, modernized library spaces and access to new technologies. Across the nation, academic libraries are transforming to meet 21st century teaching, learning and research needs. The University of Missouri Libraries are in danger of being left in the 20th century and thus becoming increasingly unable to support a leading research university.

The concerns articulated are valid, but they are not the whole story of the MU Libraries. Despite limited budgets and resources, our dedicated librarians and staff members have shown great resourcefulness and a true commitment to providing the best possible service to the students and faculty of MU.

After completing the FY13 report, the Assessment Committee developed some new data collection practices. The new data elements will begin to cycle into the next annual report. We welcome input on the types of data that will be of most value to our MU community. Questions or suggestions may be directed to Jeannette Pierce, Associate Director for Research and Information Services.

Peer Library Comparisons

The MU Libraries use the public university members of the Association of American Universities (AAU) as our official peer group. We also continue to look at data from an historical set of regional peers: the University of Illinois, the University of Iowa, the University of Kansas, the University of Nebraska, the University of Oklahoma and Washington University in St. Louis. In addition, we take a look at data from libraries at SEC institutions who are members of the Association of Research Libraries (ARL). All peer comparison data is drawn from statistics collected annually by ARL. The data can be challenging as some libraries are required to include figures representing all institutional libraries, including medical and law libraries, while other libraries do not include this data due to differences in administrative structure or program offerings. Medical libraries in particular are resource intensive, and we have tried to indicate when figures provided include support for these specialized libraries.

2013 All AAU Libraries Ranked by Total Library Expenditures Reported to ARL

Harvard	\$117,316,662	Pittsburgh	\$32,587,067
Stanford	\$104,440,000*	Michigan State	\$30,898,942
Yale	\$84,665,297	Iowa	\$30,635,936
Toronto	\$77,464,495	Arizona	\$30,423,946
Michigan	\$67,289,114	Florida	\$30,211,764
Columbia	\$64,796,718	UC San Diego	\$27,327,282
New York	\$55,962,989	Maryland	\$26,529,792
Pennsylvania State	\$52,094,905	Washington University	\$26,386,424
UC Berkely	\$51,642,797	Purdue	\$25,537,014
Cornell	\$51,287,542	Boston	\$24,778,840
UC Los Angeles	\$50,875,113	Vanderbilt	\$23,999,961
Princeton	\$50,875,113	Kansas	\$22,925,181
Texas	\$47,861,955	Brown	\$22,691,266
Ohio State	\$46,496,248	MIT	\$22,624,524
USC	\$45,645,494	Iowa State	\$21,888,536
Illinois	\$45,342,923	Colorado	\$21,428,519
Washington	\$45,285,020	Rochester	\$20,681,781
Pennsylvania	\$43,979,567	UC Irvine	\$19,903,237
North Carolina	\$41,369,630	SUNY-Buffalo	\$19,562,675
Texas A&M	\$40,384,246	Oregon	\$19,067,834
Emory	\$40,276,565	UC Davis	\$19,060,268
Minnesota	\$39,959,855	Missouri	\$18,643,152
Duke	\$39,507,191	Tulane	\$18,643,152
Wisconsin	\$38,390,631	Rice	\$16,941,131
Johns Hopkins	\$37,319,899	UC Santa Barbara	\$16,805,509
Rutgers	\$36,631,611	Case Western Reserve	\$14,760,828
Chicago	\$35,939,648	SUNY-Stony Brook	\$14,456,061
McGill	\$35,307,677	Georgia Tech	\$14,411,711
Indiana	\$33,204,272	Carnegie Mellon	\$11,048,892*
Northwestern	\$32,849,225	Cal Tech	\$6,769,419*
Virginia	\$32,696,918	Brandeis	\$6,366,592*

*These institutions are not members of the Association of Research Libraries. Expenditure numbers are for FY2012 and were attained by calling the institution.

ARL Investment Index

AAU Public Institutions	2008 ARL Index Ranking*	2013 ARL Index Ranking*	2013 Total Library Expenditures	2013 Collections Expenditures	2013 Professional + Support Staff	Includes Support for Medical and/or Law Libraries**
Michigan	7	5	\$67,289,114	\$24,708,760	535	
UC Berkeley	5	7	\$51,642,797	\$19,440,818	378	No Med
Pennsylvania State	8	9	\$52,094,905	\$20,394,499	546	
UC Los Angeles	6	11	\$50,875,113	\$14,350,890	395	
Texas	13	12	\$47,861,995	\$21,353,828	379	No Med
Illinois	18	14	\$45,342,923	\$19,036,256	333	No Med
Ohio State	22	15	\$46,496,248	\$16,270,975.00	291	No Med
Washington	16	16	\$45,285,020	\$16,433,168	330	No Med
Texas A&M	27	19	\$40,384,246	\$23,789,396	258	No Law
North Carolina	15	20	\$41,369,630	\$18,099,599	302	
Minnesota	17	23	\$39,959,855	\$17,972,440	287	
Wisconsin	14	26	\$38,390,631	\$12,617,620	342	
Rutgers	31	28	\$36,631,611	\$11,849,359	306	No Med
Indiana	19	31	\$33,204,272	\$15,171,091	291	No Med
Pittsburgh	30	33	\$32,587,067	\$15,544,964	251	
Virginia	24	34	\$32,696,918	\$10,960,125	288	
Iowa	38	36	\$30,635,936	\$17,546,016	191	
Michigan State	47	37	\$30,898,942	\$15,851,193	199	No Med
Arizona	32	39	\$30,423,946	\$14,090,805	199	
Florida	37	40	\$30,211,764	\$13,074,882	264	
Maryland	49	49	\$26,529,792	\$11,495,359	205	No Med/Law
UC San Diego	34	51	\$27,327,282	\$8,934,949	223	No Med
Purdue	48	54	\$25,537,014	\$13,239,165	159	No Med/Law
Kansas	62	66	\$22,925,181	\$9,504,912	196	
Iowa State	84	69	\$21,888,536	\$13,777,964	115	No Med/Law
Colorado	68	73	\$21,428,519	\$10,913,873	162	No Med/Law
SUNY Buffalo	70	84	\$19,562,675	\$8,625,765	133	
UC Irvine	63	85	\$19,903,237	\$8,429,718	158	
UC Davis	73	87	\$19,060,268	\$8,733,164	144	
Missouri	91	88	\$18,643,152	\$8,758,694	159	
Oregon	93	91	\$19,067,834	\$6,826,551	164	
UC Santa Barbara	79	102	\$16,805,509	\$5,544,275	140	No Med/Law
SUNY Stony Brook	100	104	\$14,456,061	\$8,132,765	81	No Law
Georgia Tech	108	106	\$14,411,711	\$6,818,190	131	No Med/Law
Average			\$32,700,873.65	\$13,820,872.44	251	

*The ARL Index Ranking is a measure of the relative size of the University Libraries belonging to ARL. The ranking is based on four variables: total professional and support staff; total collections expenditures; professional salaries & wages; and total library expenditures. The highest ranking is 1 and the lowest possible ranking is 115.

**It is important to recognize when collections data reported includes support for medical and/or law libraries. A change in ARL definitions in 2013 allowed the MU Libraries to include University of Missouri system level collections expenditures as part of our total expenditure reporting for the first time.

ARL Investment Index Cont.

AAU Public Institutions	2013 Number of Doctoral Degree Fields	2013 Total FT Students	2013 Total Teaching Faculty	2013 Library Expenditures per FT Student	2013 Library Expenditures per FT Student-- % difference from average
Michigan	135	40,966	4,206	\$1,642.56	69.58%
UC Berkeley	97	34,405	1,580	\$1,501.03	54.96%
Pennsylvania State	116	72,606	5,839	\$717.50	-25.93%
UC Los Angeles	83	41,341	2,001	\$1,230.62	27.05%
Texas	91	47,990	2,526	\$997.33	2.96%
Illinois	95	40,704	2,095	\$1,113.97	15.00%
Ohio State	119	49,000	2,903	\$948.90	-2.04%
Washington	94	43,587	3,625	\$1,038.96	7.26%
Texas A&M	95	51,381	3,089	\$785.98	-18.86%
North Carolina	61	24,498	1,661	\$1,688.69	74.34%
Minnesota	106	38,921	1,906	\$1,026.69	5.99%
Wisconsin	107	37,953	2,384	\$1,011.53	4.43%
Rutgers	65	48,250	2,458	\$759.20	-21.62%
Indiana	91	37,609	1,941	\$882.88	-8.85%
Pittsburgh	98	31,082	1,889	\$1,048.42	8.24%
Virginia	59	20,984	1,152	\$1,558.18	60.87%
Iowa	67	24,572	1,379	\$1,246.78	28.72%
Michigan State	113	43,447	2,636	\$711.19	-26.58%
Arizona	93	35,122	1,635	\$866.24	-10.57%
Florida	83	42,608	3,438	\$1,157.63	19.51%
Maryland	82	32,274	3,387	\$822.02	-15.14%
UC San Diego	63	29,052	1,001	\$940.63	-2.89%
Purdue	63	35,551	2,041	\$718.32	-25.84%
Kansas	94	23,500	2,044	\$975.54	0.71%
Iowa State	81	27,296	1,457	\$801.90	-17.21%
Colorado	55	26,098	1,384	\$1,144.99	18.21%
SUNY Buffalo	94	24,174	1,170	\$809.24	-16.45%
UC Irvine	47	26,521	1,110	\$750.47	-22.52%
UC Davis	75	31,862	1,673	\$598.21	-38.24%
Missouri	87	30,712	1,361	\$607.03	-37.33%
Oregon	45	21,914	1,305	\$870.12	-10.17%
UC Santa Barbara	47	18,715	957	\$897.97	-7.29%
SUNY Stony Brook	53	19,957	997	\$724.36	-25.22%
Georgia Tech	83	42,608	3,438	\$338.24	-65.08%
Average	82	34,511	2,094	\$968.63	0.00%

Selected Regional ARL Libraries

	2003 ARL Rank	2008 ARL Rank	2013 ARL Rank	2013 Total Library Expenditures	Supports a Law Library	Supports a Health Sciences Library	Number of Doctors Degree Fields	Total FT Students in 2013	Total Teaching Faculty in 2013	2013 Library Expenditures per FT Student
Illinois	14	18	14	\$45,342,923.00	Yes	No	95	40,704	2,095	\$1,113.97
Iowa	36	38	36	\$30,635,936.00	Yes	Yes	67	24,572	1,379	\$1,246.78
Washington University	23	40	46	\$26,386,424.00	Yes	Yes	55	11,965	1,934	\$2,205.30
Oklahoma	77	58	64	\$22,539,599.00	Yes	Yes	70	23,598	2,241	\$955.15
Kansas	58	62	66	\$22,925,281.00	Yes	Yes	94	23,500	2,044	\$975.54
Missouri	88	91	88	\$18,643,152.00	Yes	Yes	73	30,712	1,361	\$607.03
Nebraska	93	96	100	\$16,564,675.00	Yes	No	47	20,592	1,288	\$804.42

SEC Libraries with ARL Membership

	2003 ARL Rank	2008 ARL Rank	2013 ARL Rank	2013 Total Library Expenditures	Supports a Law Library	Supports a Health Sciences Library	Num- ber of Doctors Degree Fields	Total FT Students in 2013	Total Teaching Faculty in 2013	2013 Library Expenditures per FT Student
Texas A&M	35	27	19	\$40,384,246.00	No	Yes	95	51,318	3,089	\$786.94
Florida	29	37	40	\$30,211,764.00	Yes	Yes	83	42,608	3,438	\$709.06
Tennessee	41	55	50	\$26,006,293.00	Yes	Yes	59	26,088	1,680	\$996.87
Georgia	42	53	59	\$24,584,925.00	Yes	No	94	34,519	1,735	\$712.21
Vanderbilt	55	51	61	\$23,999,961.00	Yes	Yes	56	11,901	3,248	\$2,016.63
South Carolina	75	77	74	\$21,721,918.00	Yes	Yes	69	27,336	1,408	\$794.63
Kentucky	44	66	75	\$20,570,073.00	Yes	Yes	78	25,076	1,365	\$820.31
Alabama	92	92	81	\$19,838,821.00	Yes	Yes	47	28,857	1,239	\$687.49
Missouri	88	91	88	\$18,643,152.00	Yes	Yes	73	30,712	1,361	\$607.03
Louisiana State	95	102	107	\$14,260,336.00	Yes	Yes	55	27,190	1,211	\$524.47
Auburn	106	111	110	\$12,379,160.00	No	No	63	21,094	1,192	\$586.86

Association of Academic Health Sciences Libraries (AAHSL) Comparisons*

AAU Peers

This group consists of AAHSL libraries that serve land-grant institutions and are members of AAU and ARL.

ARL/AAU	2013 FTE–Professional Staff	2013 Total Collection Expenditures
Michigan State	6	\$3,069,645
Minnesota	13	\$2,744,382
Texas A&M	17	\$2,740,265
Iowa	10	\$2,547,410
Florida	14	\$2,118,852
Ohio State	32	\$1,869,871
Wisconsin	13	\$1,761,397
Arizona	17	\$1,465,412
Missouri	9	\$961,486

Selected Peers

	2013 FTE–Professional Staff	2013 Total Collection Expenditures
Texas	9	\$2,401,962
Florida	14	\$2,118,852
South Carolina	16	\$1,967,471
Median–Composite Health Science Libraries	13	\$1,866,115
Rush	12	\$1,786,072
Utah	14	\$1,642,284
Arkansas	14	\$1,559,457
New Mexico	18	\$1,499,534
Tulane	8	\$1,495,735
Georgia Regents	13	\$1,485,093
Missouri	9	\$961,489

*Data from 2013–36th Edition of the Annual Statistics of Medical School Libraries in the United States and Canada.

Collections

Size of Collection

	FY2010	FY2011	FY2012	FY2013	FY2014
Total Volumes	3,561,607	3,612,144	3,140,909	3,990,467	4,239,936
Ebooks Only			678,596	1,392,493	1,316,416

Percentage of Budget Spent on Online vs. Print*

	FY2010	FY2011	FY2012	FY2013	FY2014
Online—amount	\$5,582,194.82	\$4,602,967.97	\$6,129,369.46	\$5,325,641.11	\$5,271,481.37
Online—percentage	89.17%	75.14%	96.27%	83.67%	78.13%
Print—amount	\$678,012.73	\$1,523,294.60	\$237,645.66	\$1,039,737.98	\$1,475,580.49
Print—percentage	10.83%	24.86%	3.73%	16.33%	21.87%

*Approximate

Percentage of Budget Spent on Continuing Resources vs. One-Time Expenses

	FY2010	FY2011	FY2012	FY2013	FY2014
One-time — amount	\$1,413,471.00	\$1,297,148.00	\$1,230,071.00	\$917,174.00	\$977,295.00
One-time — percentage	22.84%	20.02%	18.82%	14.27%	14.75%
Continuing—amount	\$4,773,950.00	\$5,181,921.00	\$5,306,479.00	\$5,510,324.00	\$5,648,276.00
Continuing—percentage	77.16%	79.98%	81.18%	85.73%	85.25%

Material/Collection Expenditures (Does Not Include Law Libraries)

	FY2010	FY2011	FY2012	FY2013	FY2014
Acquisitions	\$6,260,208	\$6,126,263	\$6,367,015	\$6,365,379	\$6,747,062
Miscellaneous Library Funds	\$6,555	\$23,992	\$57,947	\$53,026	\$118,593
Gift Funds	\$306,787	\$223,852	\$234,647	\$183,009	\$227,032
Library Systems Office Funds (approximate MU portion only)	0	0	0	\$1,382,142	\$978,357
TOTAL	\$6,573,550	\$6,374,107	\$6,659,609	\$7,983,556	\$8,071,044

The Library Systems Office (LSO) supports the e-resources of all four University of Missouri campuses with system monies and support. The LSO funds show the approximate MU portion based on 48% of the overall funding for the system.

Collections Cont.

Use of Course Reserves

	FY2010	FY2011	FY2012	FY2013	FY2014
Total Print Reserve	32,559	43,216	24,846	16,480	13,015
Total Electronic Reserve	500,328	557,274	390,620	320,396	344,500
Total Reserve Loan	532,887	600,490	415,466	336,876	357,515

Circulation*

	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis	136,379	122,857	115,568	105,336	89,463
Annex	1,014	1,105	673	423	199
Archives	1,165	1,549	1,237	1,202	1,629
Engineering	6,141	5,250	4,779	3,737	3,672
Geology	1,486	1,503	2,146	1,447	1,329
Health Sciences	9,402	8,595	7,499	5,152	4,597
Journalism	4,291	3,464	3,815	5,826	4,864
Math	2,967	2,771	3,290	2,614	2,383
Special Collections	7,059	5,896	7,995	5,638	6,437
Veterinary Medical	1,449	1,362	1,337	842	901
TOTAL CIRCULATION	171,353	154,352	148,339	132,217	115,474

*Does not include renewals.

Use of Electronic Resources

	FY2010	FY2011	FY2012	FY2013	FY2014
Total Resources	321	298	277	317	317
Electronic Resource Searches	3,212,330	3,082,479	2,602,945	3,913,158	3,468,927
Summon† Searches	237,076	561,674	590,107	695,822	762,311
Total Searches	3,449,406	3,644,153	3,193,052	4,608,980	4,231,238
Full-Text Views	3,153,446	2,385,062	2,639,626	2,937,147	2,692,509
E-Book Views	129,433	822,309	630,215	613,457	577,062
Total Views	3,282,879	3,207,371	3,269,841	3,550,604	3,269,571

†Summon provides a single, easy to use search box for discovering information from the University of Missouri Libraries' collections.

Note: Not all vendors provide statistics. Statistics represent the majority of the libraries' online resources.

Borrowing and Lending from Other Libraries

MOBIUS

MOBIUS is a consortium of libraries in Missouri. The consortium's purpose is to share library materials, information and services using accessible, cost-effective methods. The MOBIUS Union Catalog includes more than 25 million items, serving over 1.5 million people in the state of Missouri. A courier service delivers library materials to member libraries once per day, 5 days per week.

	FY2010	FY2011	FY2012	FY2013	FY2014
Total Borrowing	39,743	36,543	36,596	34,047	32,752
Total Lending	54,256	52,658	49,677	47,360	42,214

Interlibrary Loan (ILL)

ILL Services manages material loan and article requests from outside of the MOBIUS consortium. This includes partnerships with affiliated libraries through RAPIDILL, the Greater Western Library Alliance and other partnerships which ensures efficient and cost effective delivery of materials.

	FY2010	FY2011	FY2012	FY2013	FY2014
Total Borrowing	40,847	41,071	40,387	37,631	35,697
Total Lending	52,833	55,506	51,844	52,766	47,178



Expert Assistance

Reference Transactions

A reference transaction is an information contact that involves the knowledge, use, recommendations, interpretation, or instruction in the use of one or more information sources by a member of the library staff. In addition to reference transactions, the MU Libraries answered over 57,000 other types of questions in FY14.

	FY2010	FY2011	FY2012	FY2013	FY2014
ELLIS					
Reference Desk	11,447	12,199	14,130	17,424	11,611
Special Collections	1,345	1,541	1,547	1,239	1,445
Circulation	4,597	1,280	1,008	674	601
Reserve	235	175	81	0	0
Interlibrary Loan	1,082	2,504	2,214	2,412	1,695
Total Ellis Reference	18,706	17,699	18,980	21,749	15,352
BRANCHES					
Archives	818	795	695	694	787
Engineering	1,150	1,284	1,771	1,824	1,273
Geology	2,591	3,235	1,134	1,158	1,197
Health Sciences	8,279	8,713	9,283	7,308	8,388
Journalism	904	525	630	1,086	4,310
Newspaper	1,137	519	417	368	338
Math	151	160	352	122	174
Veterinary Medical	1,563	1,555	1,223	1,245	1,675
Total Branch Reference	16,593	16,786	15,505	13,678	18,144
Total Reference	35,299	34,485	34,485	35,427	33,496

Use of Online Guides Created by Subject Librarians

	FY2011	FY2012	FY2013	FY2014
Number of Guides	162	355	567	704
Number of Views	119,758	172,598	227,740	281,829

Instruction

2014 Highlights

- 16 - Number of online library instruction sessions
- 32 - Number of FIG proseminars that met with a librarian
- 145 - Number of 1000 level classes that met with a librarian
- 12,778 - Number of participants who attended a library instruction session, tour or workshop

Classes	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis Classes	208	191	243	283	306
Ellis Tours	93	171	97	76	66
Special Collections	97	74	154	164	143
Archives	21	15	14	15	23
Engineering	13	25	17	9	6
Geology	36	15	139	131	74
Health Sciences	148	94	98	87	66
Journalism	108	53	59	64	45
Newspaper	0	17	3	2	2
Veterinary Medical	9	9	6	11	23
Total Classes	733	660	831	840	754

Participation	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis Class	3,987	3,623	4,485	5,297	5,416
Ellis Tours	1,598	2,417	2,281	2,251	1,768
Special Collections	996	1,089	1,748	1,772	1,803
Archives	307	191	63	35	292
Engineering	212	84	116	96	115
Geology	108	25	319	254	150
Health Sciences	1,584	1,714	1,492	1,590	1,427
Journalism	1,374	1,030	1,269	1,179	1,080
Newspaper	0	340	30	46	47
Veterinary Medical	197	85	170	132	680
Total Participants	10,363	10,451	12,007	12,666	12,778

Note: The Math Library does not hold instructional sessions.

Website

Total Website Visits

Visits are similar to gate counts, indicating the number of times a unique visitor begins a session on the website.

	FY2010	FY2011	FY2012	FY2013	FY2014
Visits	1,977,997	2,055,924	2,343,755	2,189,960	1,885,393
Page Views	5,052,439	4,947,729	5,330,830	5,005,447	4,355,692

2014 Website Visits by Device

Device Category	Visits
Desktop	1,463,441
Mobile	57,756
Tablet	36,660
Total	1,557,857

MOspace Institutional Repository

MOspace serves as the institutional repository for the four University of Missouri campuses. Content includes scholarly articles and research products; theses and dissertations; conference papers, posters and presentation material; student papers; department publications; campus periodicals; blog entries; yearbooks; and videos of lectures presented at campus events.

Date of the establishment of the Institutional Repository: 2009

Current number of documents in the Institutional Repository: 14,863 MU and UM system items

Legacy Digital Library: 13,361 MU items

Date of the establishment of the MOspace Digital Library: December 2013

Current number of items in MOspace Digital Library: 634 MU items



Equipment

Equipment Circulation Across All MU Libraries

	FY2011	FY2012	FY1013	FY2014
Laptops	2,001	9,687	9,912	11,690
Tablets	206	839	798	1,062
Audio/Video	1,268	1,962	4,319	29,079
Accessories	3,913	7,268	7,239	8,079

Computers and Tablets Available for Checkout by Library in 2014

	Ellis	Engineering	Health Sciences	Journalism	Math
Laptops	26	10	5	16	0
Tablets	8	4	3	6	2

A complete list of equipment available for checkout is at <http://library.missouri.edu/about/equipment/>.

Public Workstations by Library

Ellis—213

Engineering —78

Geology—2

Health Sciences5—8

Journalism—17

Math—2

Veterinary Medical—10



Facilities

Gate Counts

	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis	1,012,412	1,090,886	901,324	929,845	936,223
Engineering	200,459	199,799	227,609	241,158	226,579
Health Sciences	160,838	128,675	118,779	108,389	116,766
Journalism	212,431	255,102	218,699	209,923	230,938
Veterinary Medical	26,664	26,758	30,633	32,447	34,716
Total	1,612,804	1,701,220	1,497,044	1,521,762	1,545,222

Note: Gate counts are unavailable for the Geology and Math Libraries.

Group Study Room Reservations

Total Reservations	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis (12 rooms)	8,012	10,333	11,099	12,318	12,337
Engineering (9 rooms)	2,066	2,071	2,484	4,239	5,912
Journalism (2 rooms)	1,603	2,074	1,874	1,751	1,523
Health Sciences (4 + 11 Medical Student Only Rooms)*	676	463	35	38	1,484
Total Hours Reserved	FY2010	FY2011	FY2012	FY2013	FY2014
Ellis	14,774	19,205	20,892	23,343	38,266
Engineering	3,764	3,806	4,372	7,698	11,945
Journalism	2,731	3,652	2,965	2,739	2,546
Health Sciences	1,352	926	70	76	9,024

*Renovations on Level 1 of the Health Sciences Library resulted in lost access to group study rooms FY11-FY13.

Special Collections, University Archives & Rare Books

Special Collections & Rare Books Usage

	FY2010	FY2011	FY2012	FY2013	FY2014
Microform	4,278	3,408	3,972	2,188	2,291
Books	2,781	2,488	4,023	3,450	4,146
Total	7,059	5,896	7,995	5,638	6,437

Special Collections & Rare Books Instruction

	FY2010	FY2011	FY2012	FY2013	FY2014
Sessions	97	74	154	164	143
Participants	1,243	933	2,295	1,404	1,803

Special Collections & Rare Books Reference

	FY2010	FY2011	FY2012	FY2013	FY2014
Extended	155	162	208	177	224
Reference	1,190	1,379	1,344	1,062	1,221
Directional	934	774	525	364	265
Total	2,279	2,315	2,077	1,585	1,710

Special Collections & Rare Books Exhibits

	FY2010	FY2011	FY2012	FY2013	FY2014
Exhibits	3	2	6	6	5

Archives General Statistics

	FY2010	FY2011	FY2012	FY2013	FY2014
Requests (Reference)	818	795	695	694	787
Collections Used	1,165	1,549	1,242	1,450	1,629
Tours, Classes, Presentations	21	15	14	15	23
Participants	307	191	63	35	292

Archives Requests for Publication*

	FY2010	FY2011	FY2012	FY2013	FY2014
Requests	59	57	71	43	57
Objects Digitized	201	197	475	133	415

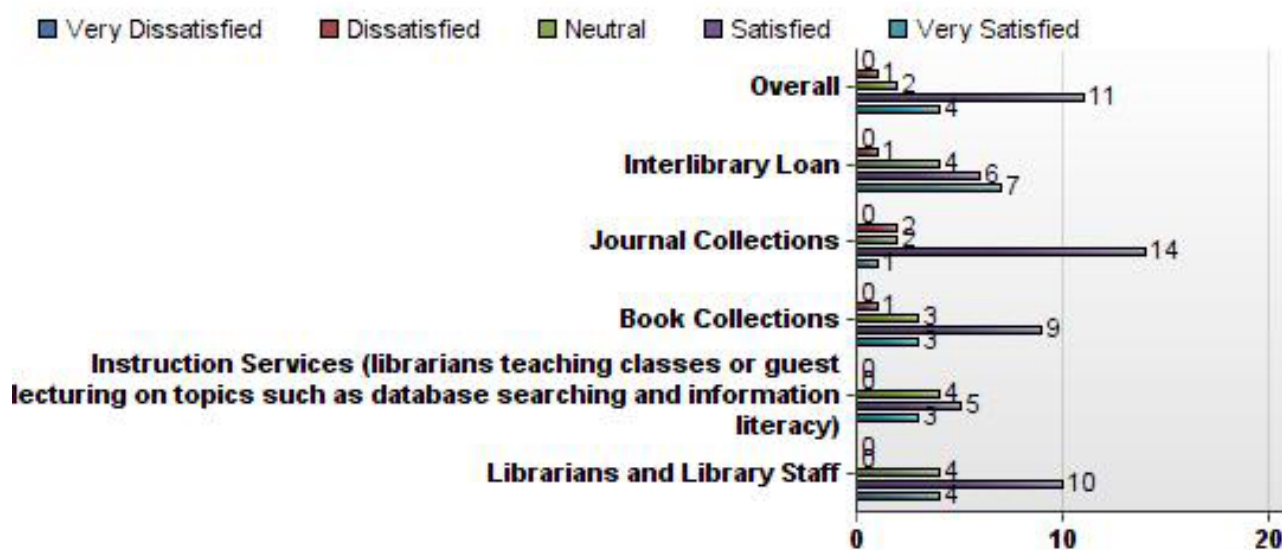
*Digital reproductions from textual, photographic, audio and moving image formats

User Satisfaction

MU Libraries New Faculty Survey

In Spring 2014, the Assessment Committee determined that it would be beneficial to reach out to new faculty at MU to find out about their experiences with the Libraries. The Committee designed a brief survey to send to faculty who joined Mizzou in Fall 2013. We particularly wanted to understand how new faculty who have worked or studied at other institutions perceived our collections and services. Faculty from the following colleges or schools completed surveys.

Arts & Sciences	6
Health Professions	4
Education	3
Human Environmental Sciences	2
CAFNR	1
Journalism	1
Engineering	1



Findings

The small number of respondents limits a general analysis of the data provided. While few responses indicate dissatisfaction with the library, it is clear that few respondents are "highly satisfied." Satisfaction was highest with Interlibrary Loan and lowest with Journal Collections.

Giving

We close this report on a positive note and with grateful thanks and acknowledgement of all who have donated to the MU Libraries.

	FY2010	FY2011	FY2012	FY2013
Donations	\$404,758.19	\$161,992.51	\$258,395.39	\$446,793.72
5 Year Moving Average	\$402,821.80	\$400,875.33	\$390,707.73	\$336,349.54

	FY2010	FY2011	FY2012	FY2013
Expenditures	\$222,976.00	\$186,234.00	\$153,279.00	\$166,767.00
Endowment Balances	\$7,964,148.00	\$9,074,065.00	\$8,582,278.00	\$9,385,018.00

Note: FY2014 numbers are not yet available.

