

# University Libraries Spring Report

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University of Missouri Libraries, June 1, 2020

# Remote Services Only, Effective March 18

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- Access to website and electronic resources
- Reference chat
- Electronic consultations
- Remote instruction
- Coordination with online teaching
- Limited technical services, no print management; e-resource work only

# Communications

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- Communications to users about e-services
- Daily message from University Librarian to all staff
- Weekly townhalls for Libraries staff
- Collection of stories, photos and anecdotes by Communications Team
- Promotion of services and activities via social media
- Weekly electronic newsletters to subscribers, including a new student-focused newsletter

# Notables

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- Updates to website for easier access to online resources.
- Space planning report posted, planning continuing with student input
- HSL – One millionth interlibrary loan
- Completion of capital campaign, exceeding target goal
- Librarian achievements at local, regional, and national levels
- Graduating students honored; Virtual Celebration of Service for employees

# Libraries Capital Campaign

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- Donors surpassed the University Libraries \$10,000,000 goal with gifts totaling \$12,514,723!
- Roughly half of the total came in the form of bequest commitments, with estate gifts of \$6 million plus directed to endowments, providing steady, dependable support for library collections and services.
- Campaign gifts have helped with renovations in Special Collections, provided equipment and staff to enhance digital services, and added substantially to our collections.
- We are exceedingly grateful to our generous donors, whose support has made a real difference in our ability to serve our students, faculty and the campus community.

A Sincere THANK YOU to our donors!

# RAIS Highlights

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- Lib-Guide on e-resources made free during COVID crisis
- Discovery tool for e-books; extensive support for streaming media needed for transition to online teaching
- Rework of Libraries tutorials for online learners
- Transitioned support for English 1000 to asynchronous
- Transitioned two two-day software carpentry workshops to online format

# ACTS Highlights

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- Cataloging and SPEC staff accepted to Rare Book School
- Hiring of Acquisitions Librarian brings the ACTS Team to full staffing for first time in years
- Lots of support from Eresources & Acquisitions to help with access and acquisition of eresources

# Special Collections, Archives & Digital Services Accomplishments

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- Participation and leadership role in creating an Undergraduate Research Forum, with formal introduction by President Choi  
@ <https://dl.mospace.umsystem.edu/mu/islandora/object/mu%3A423286>
- Digital archive of Special Collections Exhibits @  
<http://library.missouri.edu/specialcollections/>



# Specialized Libraries Kudos

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- HSL - Support for COVID-related patient care and research
- NNLM – Dissemination of COVID information to Missouri public libraries
- RJI – Continuing work on Mellon Foundation project, collecting and analyzing best practices in the preservation of digital news
- Journalism Library – E-book access Lib-guides; Picture of the Year International (POYi) project, for providing access to 75 years of world-class news photography
- Engineering, Geology, Math and Veterinary Libraries – all continuing to provide remote learning and reference support to their clients; VML activity up 20%

# Annual Awards

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Matthew Swan – Visionary Leadership Award

Denice Adkins – Outstanding Library Advocacy Award

## **Thank You**

...for dedicating your expertise and countless hours to support the University Libraries. The dedication you have both shown is exemplary. Your impact on the University Libraries has been valuable and long-lasting.

# Space Planning and Facilities Projects

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- Libraries Space Planning Committee continues with addition of Campus Facilities personnel, focusing on Archives, Special Collections space and the unified service desk
- Shepley Bulfinch consulting report posted on web site
- Updated Student Vision Project is in progress by ULSAC and library staff
- Windows restoration project underway
- Ground broken for Depository Addition, project in progress

Scaffolding  
around Ellis  
Library for  
windows  
restoration  
project April,  
2020



Staging area for  
Ellis Library  
windows  
restoration  
project, April,  
2020



Construction  
fence at UMLD  
Addition site  
early May, 2020



Site  
Preparation for  
UMLD  
Addition, early  
May, 2020



# Campus Re-entry Planning

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- May 20 - Two employees each in UMLD-1 and UMLD-2 to scan for interlibrary loan and facilitate move into UMLD Addition. Three part-time employees in Ellis Library to move materials and heavy objects to facilitate window project
- June 1 - Two part-time employees in Ellis Library to manage returned books and enhance scan and deliver; Specialized Libraries to begin offering support for scan and deliver. Four part-time employees in Ellis Library to re-start cataloging support and serials management, as well as preservation work
- July 1 - Next wave would support increased moves of physical materials with curbside delivery at Ellis Library
- Continuing waves to repopulate Libraries by start of fall semester



# Re-entry Service Issues

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- Compliance with campus guidelines on furniture spacing, walking paths, face coverings, gloves, hand sanitizer, and other health-related requirements
- Service point instructions for waiting in line
- Decision ahead on opening study rooms in fall
- Potential shortening of library hours to reduce social contact
- Culture and behavior changes for the academic community

# FY20 Budget Withhold Impact

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- Savings and reserves partially cover
- Reduction of part-time staff due to having no service points until August
- Some employees furloughed and awaiting return to campus per plan
- Temporary stop on ordering print due to inability to receive or manage

# Budget Implications - FY21

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- 12.5% reduction overall
- Due to the COVID-19 situation, the Libraries have closed more than 107 student appointments and 10 variable hour staff appointments, furloughed 1 benefit-eligible staff and 4 variable hour staff positions.
- Possible implications for library hours, such as no overnight hours, earlier closing times for all libraries
- Collections reductions in both print and electronic resources
- Discontinue serials packages (big deals) due to inability of MERLIN partners to commit
- Communication with faculty regarding collections later this summer

**Journals: just 5 companies publish  
53% of the world's research today**

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Reed-Elsevier, Springer Nature, Wiley-Blackwell,  
Taylor & Francis, and SAGE

# Journal Publisher Data

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69% of the top quartile AAU journals come from only 6 mega-publishers:

Elsevier	769	27%
Springer Nature	404	14%
Wiley-Blackwell	387	14%
Taylor & Francis	191	7%
SAGE	133	5%
Oxford University Press	98	3%
<b>Total</b>	<b>1982</b>	<b>69%</b>
<b>All other publishers</b>		<b>31%</b>

# Opportunity for engagement: 342 MU Faculty Serve on Editorial Boards

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Springer Nature	72
Taylor & Francis	70
SAGE	57
Wiley-Blackwell	56
Elsevier	54
APA	22
American Physiological Society	11

**Source: MyVita**

# Scholarly Communication Issues

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- Operating profits of publishers are consistently high, with complication that scholarly societies share the benefits
- Many authors of scholarly articles are unaware of the importance of copyright; most consumers of scholarly journals want access to content, without awareness of costs. MU's Libraries can further extend existing workshops to educate authors and users
- Industry has been successful in holding isolated conversations among academic stakeholders.
- Need: Inclusive and frank conversations around open access, as many academic libraries nation-wide face cuts that erode their ability to sustain the status quo
- Need: A new paradigm for scholarly communication structure involving new partnerships

# Join the Discussion

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Send us your comments and questions

by June 30

[https://missouri.qualtrics.com/jfe/form/SV\\_781JEd7mrfRJXKd](https://missouri.qualtrics.com/jfe/form/SV_781JEd7mrfRJXKd)



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Thank you for your engagement with the University  
Libraries

Deborah Ward

Interim Vice Provost for University Libraries and  
University Librarian