

# The ELLIS MONTHLY

A publication of the Ridenhour MU Libraries Student Ambassadors

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## Need homework help? Text our librarians!

Text

Have a question?  
Ask a Librarian

Call

Email

Visit the Ellis Library Reference Desk in person  
or text, call, email or chat with a Librarian.

Chat

By Jenn Paull

Having trouble with our online resources? Not sure where to start with that daunting term paper? Want to know more about our copy services? Just ask us. Actually, just text us! Or chat with us! It's now easier than ever to "Ask a Librarian."

MU Libraries has created a new service as part of its "Ask a Librarian" program that enables students to text librarians and get their questions answered quickly.

You can text message our librarians in two ways, either by sending "askmu" to 66746 on your phone, or by accessing the MU Libraries website and clicking on "Ask a Librarian." To reach a librarian in the Health Sciences Library, students can text "otto" to the same number. With either method your texts will be forwarded to their email, which allows them to send you a fast reply.

**"I texted a librarian, who responded less than five minutes later with directions for me."**

You can also use the online chat to get homework help. This option is found under "Ask a Librarian" on the MU Libraries website. It will open an anonymous chat window with a librarian.

As a senior, I'm so grateful for these services. You can't always count on being able to swing by the library and get your questions answered immediately, and now technology has made the process so much easier. I have already used both help options since the beginning of the school year and had great experiences with them. Just last week, I had difficulty logging into the Electronic Reserves from off campus. I texted a librarian, who responded less than five minutes later with directions for me. I highly encourage students to check it out next time they have a homework question.

Happy texting!

## More than books

By Elizabeth Criswell

We all know that Ellis is the number one spot for finding books, journals, and other research materials. But Ellis also has more casual and--dare I say--fun resources that aren't often used. Movies, magazines, and video cameras are available to check out.

Need to make a quick video? Check out a Flip camera. Extra credit assignment to watch a movie that you can't find? See if Ellis has it for you.

No, you can't rip out the pages of the magazines to complete a collage or visual piece of art, but you can read the articles. Best part of it all? It's free and it's convenient, just like the materials you always go there for.

## Become a Student Ambassador

Student Ambassadors teach fellow students about the libraries, represent the libraries at alumni events and advise the libraries on marketing services to students. For more information visit:

[mulibraries.missouri.edu](http://mulibraries.missouri.edu)