Jeremy Clark Receives MU Service Champion Award

Jeremy Clark, delivery attendant for MU Libraries, received the MU Service Champions Award for October 2007. He was nominated by the libraries’ Catalog Department. This award is given to one individual each month who best epitomizes the four core values of the University: Respect, Responsibility, Discovery, and Excellence.

“Jeremy Clark’s work ethic and friendly demeanor make him a true MU Libraries’ ‘Service Champion.’ His work ethic, behavior and attitude reflect the Respect he has for staff and patrons. Jeremy’s actions and interactions demonstrate Responsibility towards his job and his coworkers. His initiative and help in projects shows the value he has for Discovery. Jeremy exhibits Excellence not only in the way he works and interacts with others, but also in his contributions to the mission of MU Libraries.”

To recognize his contributions to MU, Jeremy will receive a plaque, a complimentary one-month membership to the MU Student Rec Center, a $25 University Bookstore gift card, and “lunch for two” certificate good for any campus dining location on the MU campus.

MULSA Book Sale Work Day - Volunteers needed

MULSA will be holding a work day this Saturday, Nov. 3rd from 10:00 AM – 1:00 PM.

We need help sorting and packaging unsold books, recycling, marking new books for the sale, and generally organizing materials.

Please feel free to stop by Ellis Library room 4C51A and help for as little or as long as you would like.

Brown Bag Lunch Discussion

“Attending the Rare Book School in Baltimore”

Tuesday, November 6
12:00 PM – 1:00 PM
Room 4F51A
Ellis Library

In October Alla Barabtarlo attended a course on codicology in the Rare Book School in Baltimore. The course was taught by a renowned authority on the subject, Professor Albert Derolez from Belgium. Alla will give a talk on her experience: the course, the School, and the way this newly-gained knowledge may benefit the work of Rare Books at Ellis.

Library News Notes is a publication for the staff of MU Libraries, published most Fridays during the academic year and every other Friday during the summer. News deadline is noon on Thursday.
Editor, Shannon Cary
We are all under attack!

**Grocery Store Falls For $10 Million Phishing Scam**

Supervalu, a large grocery store chain, was involved in a phishing scam that duped the company into sending $10 million to fraudulent bank accounts, according to federal court filings.

The fraud occurred when a Supervalu in Idaho received two emails, one claiming to be from an American Greetings employee and another claiming to be with Frito-Lay, according to court documents. The email said the companies wanted payments sent to new bank account numbers.

Supervalu sent over $6.5 million to the bogus American Greetings account and close to $3.6 million to the phony Frito-Lay account before learning it was a scam.

**What is Phishing and Pharming?**

Phishing attacks use both **social engineering** and **technical subterfuge** to steal consumers’ personal identity data and financial account credentials.

- **Social-engineering schemes** use ‘spoofed’ e-mails to lead consumers to counterfeit websites designed to trick them into divulging financial data such as credit card numbers, account usernames, passwords and social security numbers. Hijacking brand names of banks, e-retailers and credit card companies, phishers often convince recipients to respond.

- **Technical subterfuge schemes** plant malware onto PCs to steal credentials directly, often using Trojan keylogger spyware. Pharming malware misdirects users to fraudulent sites or proxy servers, typically through DNS hijacking or poisoning. [http://www.antiphishing.org/index.html](http://www.antiphishing.org/index.html)

**Yikes! Those are scary words. What to do?**

**Phrases to watch for in detecting e-mail phishing scams.**

- **“Verify your account.”**
  Businesses should not ask you to send passwords, login names, Social Security numbers, or other personal information through e-mail.

- **“If you don't respond within 48 hours, your account will be closed.”**
  These messages convey a sense of urgency so that you'll respond immediately without thinking. Phishing e-mail might even claim that your response is required because your account might have been compromised.

- **“Dear Valued Customer.”**
  Phishing e-mail messages are usually sent out in bulk and often do not contain your first or last name.

- **“Click the link below to gain access to your account.”**
  HTML-formatted messages can contain links or forms that you can fill out just as you'd fill out a form on a Web site. The links that you are urged to click may contain all or part of a real company's name and are usually “masked,” meaning that the link you see does not take you to that address but somewhere different, usually a phony Web site. [http://www.microsoft.com/protect/yourself/phishing/identify.mspx](http://www.microsoft.com/protect/yourself/phishing/identify.mspx)

**There’s also a website with some of the more well known phishes:**

If you have any questions, call LTS at 884-6404 or email asklts@missouri.edu

-Michael Bland
FRIENDS OF THE LIBRARIES FUND RAISER
“Look Who I Found in the Stacks: An Evening of Solo Theatre”

The Friends of MU Libraries and the Life and Literature Series are co-sponsoring a fund raiser on November 3 for the MU Libraries. There will be a wine and dessert reception at 6 p.m., followed by 3 short plays at 7:00 p.m. Guests will be entertained by an evening of theatre based on solo performances of Jane Clemens (Mark Twain’s mother), Otto Frank (Anne Frank’s father) and Joan Crawford.

Tickets are $20 for the show and the reception and $8 for students (show only). For more information, contact Sheila Voss at vosss@missouri.edu or 573-882-9168. Tickets will go on sale in October.

MU Libraries Faculty Lecture Series
Dr. LeeAnn Whites, Professor of History
“Tale of Three Kates: Prostitution, Loyalty, and the Long Civil War”
Thursday, November 8
1:00 P.M. – 2:00 P.M.
First Floor Colonnade
Ellis Library

Much has been written about Missouri’s Civil War guerillas, but what about the women who associated with them? In this talk Dr. Whites will explore the shady identity of one of those women, Kate King, the alleged “child bride” of William Clark Quantrill, the man most responsible for the sack of Lawrence, Kansas. The evidence would suggest that Civil War women like Kate King (aka: Kate Clark Quantrill, Kate Clark, Kate Edwards, Kate Bateson, Kate Head) had their own ways of waging war. Please join us for this fascinating lecture and discussion.

Contact Geoff Swindells (swindellsg@missouri.edu) for further information on the series.
Guidelines for Web Pages*

**Referring to the Libraries**

- Use University of Missouri-Columbia Libraries in the first instance and MU Libraries thereafter. Since University of Missouri-Columbia Libraries is in the header, MU Libraries should be appropriate for the content of most Web pages.
- MU Libraries is the preferred label. Do not use “University Libraries.”
- Do not use Ellis Library as a stand-in for the libraries as a whole. Unless you are referring to a building or services that are specific to a building or branch, use MU Libraries.
- In first reference, capitalize the formal name of the library. Example: First Reference: Ellis Library. Second reference: Ellis or library.

**Official names of branch libraries:**

- A.G. Unklesbay Geological Sciences Library
- Columbia Missourian Newspaper Library
- Engineering Library & Technology Commons
- Frank Lee Martin Journalism Library
- J. Otto Lottes Health Sciences Library
- Mathematical Sciences Library
- Zalk Veterinary Medical Library

*This is a new semi-regular feature in *News Notes*. The information is provided by the Web Advisory Group.

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**Take Charge of Your Finances**

Tuesday, November 6  
8:30 A.M. – 12:00 P.M.  
N201/202  
Memorial Union  
Presenter: Bob Almony

This course deals with misconceptions about money management, your net work, and tracing your cash flow, each month. Learn to set up a real budget, handle debt, and discuss the 10 leading causes of overspending. Review the overall personal budget process.

**Principles of Investing on a Shoestring Budget**

Wednesday, November 7  
8:30 A.M. – 12:00 P.M.  
N201/202  
Memorial Union  
Presenter: Bob Almony

Learn the principles of investing for the long-term accumulation of wealth, especially for a comfortable retirement. We’ll discuss the issues of 403(b), IRA, Roth IRA, 401(1) 456, etc., and which one you should use in your retirement planning and why.

For more information, visit [https://iatsbase.missouri.edu/hrtraining](https://iatsbase.missouri.edu/hrtraining).

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**MU LIBRARIES IN THE NEWS**


[www.tiny.cc/RFbOA](http://www.tiny.cc/RFbOA)
Senior Information Specialist - Administration, Ellis Library. Position is on ‘hold’ status. A full description of the position may be found at the following address: https://web.missouri.edu/~employment/vacdetails.php?vac=1009060

UM BENEFIT PLAN REMINDER

A reminder that the Annual Enrollment Change Period for enrollment/changes in benefits for 2008 will end on November 9, 2007. While the transition to Coventry will be automatic and therefore, requires no action from you, if you do wish to make any change in your current benefit plan, you must complete an Enrollment Change form. Also, if you currently participate in the Flexible Spending program and wish to do so in 2008, you must re-enroll each year and do so at this time.

Information on plan changes and costs for 2008 can be found at http://www.umsystem.edu/ums/departments/hr/benefits/enrollment/. Of particular note – no increase in premiums for 2008.

Contact Faculty and Staff Benefits at 882-2146 for additional information.

Congratulations to Katherine ‘Kat’ Koehn on accepting the evening Security Guard position. Kat is moving from part-time guard to full-time status.

Congratulations to Kathy Peters, TS-Acquisitions, on her reclassification from LIS II to Administrative Associate I. The title change better reflects the extent of fiscal duties associated with Kathy’s position.