SAG Recording:https://umsystem.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=1e03eb29-f6df-434b-a0fc-b084015bbf8a

Staff Advisory Group ⚜ September 2023 Minutes
2023-09-21 | 2:00-3:30pm

Presenters:
Deborah Ward: Vice Provost for Libraries
Carla Allen: Chair of the Library Committee

Shannon Cary: SAG Chair | Jara Anderson: SAG Vice Chair | Nick Raines: SAG Recorder

Welcome – Shannon Cary

Admin Report – Deb Ward
- Kathy reported that library traffic is averaging about 3,000 visitors per day, with numbers reaching over 5,000 on a busy day!

- Deb has been invited to participate in the upcoming update to the Student Success Strategic Plan, headed up by Jeni Hart and Jim Spain.
    - Objective is to have work completed by the end of November.
- Thanks to those who are participating in Homecoming on 10/21
- New Dean at MO S&T Library is Bella Gerlich from Texas Tech.
    - Started on 8/1/23
- New Law Librarian at Hulston Hall is Cindy Bassett, following Randy Diamond's return to teaching
- Deb has not yet heard back from James Hunter regarding the staff climate survey. This may delay our ability to make use of it.

Library Committee:
- Met the week of 9/11-9/15/23.
- Terri Hall is the member this year from the libraries.
- Jeannette gave presentation on the User Satisfaction Survey
- Deb gave updated report on Student Success Center space planning.
- New elevator project may possibly be folded into this project, more information to come.
    - Project team has met with PGVA architects to discuss two spaces in the lobby area of Ellis Auditorium as a potential exterior addition to the stairway and elevator (projection booth & women's restroom)
    - Will wrap up discovery phase in December and Jody Miller has stated that the plan may possibly go to Board of Curators in February pending Dr. Choi's approval of the project.
    - Cost and feasibility issues will still need to be explored as well as infrastructure issues

Chairs Tour:

- Deb and Jeannette directed a Chairs Tour of Ellis Library on 9/21/23.
- Thanks to everyone who participated, it was great having the chairs visit.

SISLT:
- Having Accreditation site visit the week of 9/25-9/29/23.
- Deb will speak with them on 9/23 and then be out on vacation that week.

Upcoming Events:
- GWLA – October 2-3
- MLA – October 4-6, Deb has decided to not attend due to the other travel, but is pleased to see so many are registered, presenting, and actively engaged with the state library association.
- ARL – October 17-20
- FRIENDS OF LIBRARY Exec committee meets on Sat 10/14; with Cocktails & Conversations Friend-Raiser on 11/1 in the Reynolds Center.

Committees - Jenny Thompson, AUL for ACTS
- Committees can be found at https://libraryguides.missouri.edu/staff/committees
- IDEA Committee
  - Gabe Harmon
  - Lily Hunter
  - Taira Meadowcroft
  - Nick Raines
  - Paula Roper
- Undergraduate Research Contest Committee
  - Kathleen Donelson
  - Ashley Granger
  - Mara Inge
  - Amanda Sprochi
  - Jennifer Walker
- LMT has decided to revive the Staff Development Committee which will plan activities and training to improve staff development.
  - Shannon will put out charge and call for membership.

Volunteering – Megan Balangee
- Megan and Abbey have created a space on the SAG Teams page for all to post and access current volunteer opportunities.
- Page will be a chat space that will allow everyone to post an opportunity with the option of directing those interested to a link.

Presentation – Cindy Dudenhoffer
- Trends and Future Forecasts for Libraries
  - Challenges
    - Intellectual Freedom – Coordinated attacks targeting 1,915 titles in 2023 focusing on a very specific and organized list of ideologies, Legislative Challenges with political climate in Missouri, Cultural Shifts questioning what is acceptable regarding content awareness. Banning books limits access to information and knowledge and that undermines the work of libraries both public and academic.
    - Disinformation – Lack of fact checking. AI generated content uses

probability models to forecast the next word generating what appears to be creative content. The more we use AI the more it is beginning to fail us as it is anticipating the same content. Social Media provides a multitude of disinformation.
- Budgeting
- AI and the Libraries
  - Smart Search
  - Form Processing
  - User Services and Recommendations
  - Task automation
- Smart Everything
  - Smart devices can connect to one another and theoretically make technology easier in our daily lives. This then allows us to connect with others and share information through devices and technology upgrades such as RFID.
  - User expectations change when we are used to immediate recommendations, tailored responses, and self-service.
- Virtual Reality
  - Immersive Content
  - Multi-Sensory Experiences
  - Increase in Empathy
  - Safe Training Environments
- Expanding Community Needs
  - Slow Movement
  - DIY/Maker Culture
  - It Takes a Village

Reminders:
- Always looking for ideas for Speakers and topics for SAG, contact Shannon with ideas